

Phone User Guide

MUZIQ™ by LG®



pivot™

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Welcome to Pivot

Pivot from your cable provider and Sprint is committed to bringing you the best wireless technology available. With your Pivot service, you are ready to start enjoying the advantages of your cable provider's video, voice, email and Internet services over Sprint's all digital wireless Network.

This guide will familiarize you with our technology and your new phone through simple, easy-to-follow instructions. It's all right here – from making your first call to using the most advanced features of your phone.

Please see the *Getting Started with Pivot* guide that was packaged with your phone for detailed information about the advanced features of your Pivot service, including:

- Setting up and using your linked voicemail.
- Using mobile email.
- Using advanced calling features.
- Enjoying mobile TV.
- Unlocking and activating your phone.
- Contacting your cable provider for assistance.

Welcome and thank you for choosing Pivot.

Introduction

This **Phone User Guide** introduces you to Pivot service and all the features of your new phone. It's divided into three sections:

- **Section 1: Using Your Phone**
- **Section 2: Pivot Service Features**
- **Section 3: Safety and Warranty Information**

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

WARNING

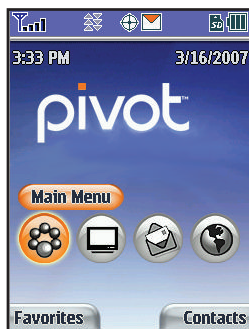
Please refer to the **Important Safety Information** section on page 206 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

Your phone is preloaded with the Pivot Theme. The Pivot Theme is the first screen you see when you turn on your phone, and it gives you one-touch access to the **Main Menu**, **Mobile TV**, **Mobile Email**, and the **Mobile Web**. Always use the email link from the Pivot Theme. This will ensure that you are in the advanced email application. For more information about the Pivot Theme, please see the *Getting Started with Pivot* guide.

All other features of your phone can be accessed from the phone's main menu. To get to the main menu, simply select the **Main Menu** icon from the Pivot Theme.

Note When using Mobile Email, always use the email link from the Pivot Theme. This will ensure that you are in the advanced email application.



The Pivot Theme (Standby Screen)

The following table outlines your phone's list menu structure. For more information about using your phone's menus, see "Navigating Through Phone Menus" on page 15.

1: WEB		
2: CALL HISTORY		
1: MISSED CALLS		
2: INCOMING CALLS		
3: OUTGOING CALLS		
4: RECENT CALLS		
5: DELETE CALL HISTORY		
1: Missed Calls 4: Recent Calls	2: Incoming Calls 5: All Calls	3: Outgoing Calls
3: SPRINT TV		
4: ON DEMAND		
5: MISSED ALERTS		
6: MUSIC		
7: MY CONTENT		
APPLICATION MANAGER		
GAMES		
Get New	My Content Manager	<demos>
THEMES		
Get New	My Content Manager	
RINGERS		
Get New	My Content Manager	
SCREEN SAVERS		
Get New	My Content Manager	

APPLICATIONS		
Get New Sprint Power View	My Content Manager	NFL Mobile
IM & EMAIL		
Get New	My Content Manager	Instant Messaging
CALL TONES		
<OPTIONS>		
Memory Status	Get New	My Content Manager
8: MESSAGING		
1: SEND MESSAGE		
1: Text Message 4: Email	2: VoiceSMS	3: Picture Mail
2: TEXT MESSAGES		
3: PICTURE MAIL		
4: VOICESMS		
5: EMAIL		
6: IM		
7: CHAT & DATING		
8: VOICEMAIL		
1: Call Voicemail	2: Voicemail Details	3: Clear Icon
9: SETTINGS		
1: Notification 4: Auto-Delete 7: Preset Messages	2: Message Reminder 5: Delivery Receipt 8: VoiceSMS Options	3: Callback Number 6: Signature
0: PREMIUM MSGS		

9: TOOLS

1: MEMORY CARD MANAGER

2: MUSIC COMPOSER

1: Compose Melody

2: My Melody

3: Settings

4: Help

3: MUSIC TRANSMITTER

4: USB MODE

5: ALARM CLOCK

6: BLUETOOTH

7: CALCULATOR

1: Calculator

2: EzTip Calculator

8: VOICE CONTROL

1: Call [Name] / [Type] / [Number]

2: Send Msg to [Name] / [Type] / [Number]

3: Find [Name] / [Type]

4: Missed

5: Voice Guide

6: Phone Status

7: Training

8: Bookmark

9: Help

0: Exit Voice Control

9: SCHEDULER

0: VOICE MEMO

*: NOTEPAD

#: WORLD CLOCK

0: CONTACTS

1: FIND/ADD ENTRY

2: SPEED DIAL #s

3: GROUPS

4: MY PHONE #

5: MY NAME CARD

6: SERVICES

1: Customer Service

2: Dir Assistance

3: Account Info

4: Sprint Operator

5: Voice Command

7: SEND ALL CONTACTS

8: WIRELESS BACKUP

1: Subscribe

2: Learn More

***: PICTURES**

1: CAMERA

2: CAMCORDER

3: PICTURE MAIL

4: MY ALBUMS

1: In Phone

2: Memory Card

3: Online Albums

5: PICTBRIDGE

6: ORDER PRINTS

7: SETTINGS & INFO

1: Auto Save to

2: Account Info.

#: SETTINGS		
1: DISPLAY		
1: Main Screen		
1: Screen Saver 4: Backlight 7: Menu Styles	2: Slide Show 5: Themes 8: Foregrounds	3: Multi-Tasking Alert 6: Skins 9: Incoming Calls
2: Outer Screen		
1: Screen Saver	2: Clock	
3: Font Size		
1: Messaging	2: Browser	3: Notepad
4: Keypad Light		
5: Language		
1: English	2: Espanol	
6: Status Light		
2: SOUNDS		
1: Volume		
1: Ringer 4: Power On/Off	2: Earpiece 5: Applications	3: Speakerphone
2: Ringer Type		
1: Voice Calls	2: Messages	
3: Alerts		
1: Beep Each Minute 4: Signal Fade/Call Drop	2: Out of Service	3: Connect
4: Keytones		
1: Tone Length	2: Tone Volume	3: Tone Type

3: AIRPLANE/MUSIC MODE		
4: BLUETOOTH		
1: On/Off 4: Device Info	2: Visibility 5: Exchange FTP Folder	3: Device Name
5: MESSAGING		
1: Notification		
1: Message & Icon	2: Icon Only	
2: Message Reminder		
3: Callback Number		
1: None	2: My Phone Number	3: Other
4: Auto-Delete		
5: Delivery Receipt		
6: Signature		
7: Preset Messages		
8: VoiceSMS Options		
1: Speakerphone	2: From Name	
6: SIDE KEY GUARD		
7: TEXT ENTRY		
1: Auto-Capital 4: Word Prediction 7: My Words	2: Auto-Space 5: Word Completion 8: Help	3: Word Choice List 6: Use My Words
8: PHONE INFORMATION		
1: Phone Number 4: My Account	2: Icon Glossary 5: Advanced	3: Version

9: MORE...		
1: Accessibility		
1: TTY	2: Font Size	3: Voice Guide
2: Call Setup		
1: Auto-Answer 4: Contacts Match	2: Abbreviated Dialing	3: Call Answer
3: Data		
1: On/Off	2: Net Guard	3: Update Data Profile
4: Location		
1: Turbo Button	2: Earpiece	3: Ringer Sound
5: Navigation Keys		
6: Restrict and Lock		
1: Restrict Voice	2: Lock Pictures	3: Lock My Phone
7: Roaming		
1: Set Mode	2: Call Guard	3: Data Roaming
8: Security		
1: Lock My Phone 4: Edit Contacts List	2: Change Lock Code 5: Erase/Reset	3: Special Numbers
9: Touch Key Vibrate		
0: Update Phone S/W		
*: Wireless Backup		
1: Subscribe	2: Learn More	

Section 1

Using Your Phone



Phone Basics

In This Section

- ◆ **Your Phone** (page 3)
 - ◆ **Viewing the Display Screen** (page 7)
 - ◆ **Features of Your Phone** (page 9)
 - ◆ **Turning Your Phone On and Off** (page 11)
 - ◆ **Using Your Phone's Battery and Charger** (page 12)
 - ◆ **Navigating Through Phone Menus** (page 15)
 - ◆ **Displaying Your Phone Number** (page 16)
 - ◆ **Making and Answering Calls** (page 17)
 - ◆ **Entering Text** (page 28)
-

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

Your Phone



Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Signal Strength Indicator** represents the signal strength by displaying bars. The more bars displayed, the better the signal strength.
3. **Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
4. **Volume Key** allows you to adjust the ringer volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
5. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode. You may also customize the navigation shortcuts in the Settings menu (see "Shortcuts" on page 52).
6. **Softkey (left)** lets you select softkey actions or menu items corresponding to the bottom left line on the display screen.
7. **Speaker Key** enables your phone's built-in speaker, allowing you to hear other callers.
8. **TALK Key** allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
9. **Charger/Accessory Jack** allows you to connect optional accessories, such as a USB cable and connects the phone to the phone charger. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.
10. **Flash** allows you to take pictures indoors or at night and also functions as a Message Waiting Indicator (MWI).

11. **Service Indicator LED** lets you know phone is in service area with LED lighting.
12. **Digital Camera** allows you to take sharp, high-resolution digital pictures.
13. **Outer Screen** lets you monitor the phone's status and see who's calling without opening the phone.
14. **External Navigation Pad** allows you to access the Music Store and music stored on your microSD card, as well as navigate through your music while playing a song. (See "Playing Music on Your Phone" on page 190.)
15. **Headset Jack** allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.
16. **microSD Memory Card Slot** allows you to insert a memory card made especially for wireless phones.
17. **Music Key** allows you to access the music application. While using the music application, pressing this button toggles the application to the foreground or the background. This key also turns the flash on/off while in camera or camcorder mode.
18. **Side Camera Key** lets you access the Pictures menu with the phone open or closed.
19. **Keypad** lets you enter numbers, letters, and characters, and navigate within menus.
20. **Back (Clear) Key** deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to return to the previous screen in a Sprint Power Vision session.

21. **End (Power) Key** ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input.
22. **Camera Keys** allows you to access the Pictures menu with the press of a button in standby mode. Press and hold to automatically launch the camera. A single press to the exterior camera key (right side key) will launch the camera.
23. **Menu/OK Key** displays the phone's main menu from standby mode. It also selects the highlighted choice when navigating through a menu.
24. **Softkey (right)** lets you select softkey actions or menu items corresponding to the bottom right line on the display screen.
25. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.

Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

Tip

To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Information > Icon Glossary**.



indicates your phone is using SSL (Secure Sockets Layer) protocol for client/server communication.



shows your current signal strength. (The more lines you have, the stronger your signal.)



indicates a data call is in progress (red bars indicate EVDO mode).



means your phone cannot find a signal.



tells you a call is in progress.



indicates you are "Roaming" off the Sprint National Network.



indicates you have new text messages.



indicates you have new Email.



indicates Multitasking Virtual Machine .



indicates you have voicemail messages.
(Press and hold to call your voicemail box.)

























indicates you have new Voice SMS messages.



indicates you have new Picture Mail.



indicates you have new messages.

-  indicates your phone's location feature is on.
-  indicates your phone's location feature is off.
-  indicates your Sprint Vision connection is active. (Data is being transferred.)
-  indicates ringer volume is set to vibrate.
-  indicates ringer & vibrate mode is set.
-  indicates Ringer Off/Silence All mode is set.
-  indicates your phone is operating in TTY mode.
-  indicates battery charge level (icon shows full charge).
-  indicates battery needs to be recharged.
-  indicates outgoing calls number.
-  indicates missed calls number.
-  indicates incoming calls number.
-  indicates alarm is activated.
-  indicates speaker is activated.
-  indicates Voice Guide & Speaker On.
-  indicates Bluetooth Enabled (Hidden).
-  indicates Bluetooth Enabled (Visible).
-  indicates Bluetooth Connected.
-  indicates Sprint Vision Service.
-  indicates Sprint Power Vision Service.
-  indicates Camera Mode.
-  indicates Camcorder Mode.

Features of Your Phone

Congratulations on the purchase of your phone. The Muziq™ by LG® is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Dual-band capability allows you to make and receive calls while on the Sprint National Network and to roam on other 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 62).
- Pivot Multimedia services allow you to access the Mobile Web anywhere on the network (page 165).
- SMS Text Messaging (page 156), and SMS Voice Messaging (page 159) provide quick and convenient messaging capabilities.
- Sprint Music and your phone's player give you a variety of options for purchasing, downloading, and listening to music on your phone (page 187).
- Games, ringtones, screen savers, and other applications can be downloaded to make your phone as unique as you are (page 177). Additional charges may apply.
- Mobile TV allows you to enjoy streaming video and audio with your phone (page 174).
- Your Contacts list allows you to store up to 500 entries, with up to five phone numbers per entry (page 74).
- The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 87).
- Your phone is equipped with a Location feature for use in connection with location-based services (page 44).

- Your phone's outer screen display allows you to monitor the phone's status and to see who's calling without opening the phone.
- T9 Text Input lets you quickly type messages with one keypress per letter (see page 29).
- Speed dial lets you dial phone numbers with one or two keypresses (see page 27).
- You can wirelessly pair your Bluetooth-enabled phone to certain Bluetooth devices, including headsets and hands-free devices. You may also use a personal computer or hand-held device to pair with the phone for dial-up networking, using the phone as a wireless modem (page 143).
- The built-in camera allows you to take full-color digital pictures, and view your pictures using the phone's display (page 115).
- Wireless Backup allows you to back up and manage your phone's Contacts list on a secure Web site (page 83).

Wireless Backup supports the following uses:

- Backing up your phone's Contacts list.
- Transferring your phone's Contacts list to another compatible phone on the network.
- Viewing and editing your phone's Contacts list using a Web browser on a desktop or laptop computer.
- Data Roam Guard will alert you when you are roaming and using your browser or other online applications, giving you the option to continue using those applications while in the roaming area (page 67).
- The microSD card lets you play back, store, and erase the pictures or videos taken with your phone (pages 103). You can also store and play back downloaded MP3 and other media files.

Turning Your Phone On and Off

Turning Your Phone On

To turn your phone on:

- ▶ Press and hold  for approximately two seconds.

Once your phone is on, it may display “Searching for Service,” which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone’s idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.


In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint service by pressing any key (when your phone is turned on).

Tip

The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

Turning Your Phone Off

To turn your phone off:

- ▶ Press and hold  for two seconds until you see the powering-down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Using Your Phone's Battery and Charger

WARNING

Use only Sprint-approved or manufacturer-approved batteries and chargers with your phone. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint- or manufacturer-approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or contact your cable provider for more information.

Battery Capacity

Your phone is equipped with a Lithium Polymer battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 130 minutes of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

Note

Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

Tip

Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

To install the battery:

1. Place the edge of the battery that has the battery terminals into the opening on the back of the phone (1), and then press it into place (2).
2. Align the tabs on the battery cover with the slots on the back of the phone (3), and then press the cover down until it clicks (4).



Removing the Battery

WARNING

Do not handle a damaged or leaking battery as you can be burned.


To remove your battery:

1. Move the battery latch up (1), and then lift the battery cover off (2).
2. Lift the left edge (by the LG logo) of the battery (3), and then remove the battery.



Charging the Battery

Your phone's battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon () blinks and the phone sounds a warning tone.

Always use a Sprint- or manufacturer-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Using the Phone Charger

To use the phone charger provided with your phone:

- ▶ Plug the round end of the AC adapter into the phone's charger jack and the other end into an electrical outlet.
 - A **red indicator light** on the phone lets you know the battery is charging.
 - A **green indicator light** lets you know that the battery is at least 90 percent charged.

It takes approximately 3 hours to fully recharge a completely rundown battery. With the Sprint-approved battery, you can recharge the battery before it becomes completely run down.


Navigating Through Phone Menus

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.






To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing .

For example, if you want to view your last incoming call:

1. Press  to access the main menu.
2. Select **Call History** by pressing  or by highlighting it and pressing . (It may already be highlighted.)
3. Select **Incoming Calls** by pressing  or by highlighting it and pressing . (If you have received any calls, they are displayed on the screen.)

Note

For the purposes of this guide, the above steps condense into "Select **Main Menu > Call History > Incoming Calls**."

Backing Up Within a Menu

To go to the previous menu:

- ▶ Press .

To return to standby mode:

- ▶ Press .

Displaying Your Phone Number

Just in case you forget your phone number, your phone can remind you.

To display your phone number:


- ▶ Select **Main Menu > Settings > Phone Information > Phone Number**. (Your phone number and other information about your phone and account will be displayed.)

Note






To select **Main Menu**, highlight it on the Pivot Theme and press the **Menu/OK** key. To select menu options (such as **Settings**, above), highlight the option and press **Menu/OK**. (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

Making and Answering Calls

Making Calls

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press , and you're on your way to clear calls.

To make a call using your keypad:

1. Make sure your phone is on.
2. Enter a phone number from standby mode. (If you make a mistake while dialing, press  to erase one digit at a time. Press and hold  to erase the entire number.)
3. Press . (To make a call when you are roaming and Call Guard is enabled, highlight **Roam Call** and press . See “Using Call Guard” on page 66.)
4. Press  or close the phone when you are finished.

Tip

To redial your last outgoing call, press **TALK** twice.

When making calls off the Sprint National Network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your phone by using Sprint Voice Command (page 200), speed dialing numbers from your Contacts (page 27), and using your Call History listings (page 71).

Dialing Options

When you enter numbers in standby mode, you will see a variety of dialing options appear on the phone's display screen.


Tip

To speed dial a phone number from standby mode, press and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then press and hold the second digit. (For information on setting up speed dial numbers, see "Assigning Speed Dial Numbers" on page 80.) (This feature will not work when you are roaming off the Sprint National Network; when roaming you must dial using eleven digits [1 + the area code + the seven-digit phone number].)

- **Call** dials the displayed phone number.
- **Contacts Match** allows you to find Contacts entries that match the displayed number. (When more than three numbers are entered, this option is displayed.)
- **Send Message** allows you to send a text message or picture mail to the number being dialed.
- **Save** allows you to enter a seven- or ten-digit number (phone number and area code) and save the phone number in your Contacts. (See "Saving a Phone Number" on page 24.)
- **Find** allows you to enter a digit or string of digits to display Contacts entries that contain the entered numbers. (See "Finding a Phone Number" on page 24.)
- **Hard Pause** allows you to enter a hard pause. (See "Dialing and Saving Phone Numbers With Pauses" on page 25.)
- **2-sec Pause** allows you to enter a two-second pause. (See "Dialing and Saving Phone Numbers With Pauses" on page 25.)

Answering Calls

To answer an incoming call:

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press  to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 52 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **TALK only**, the following options are also displayed. To select an option, press the corresponding softkey button.

- **Mute** to mute the ringer.
- **Ignore** to send the call to your voicemail box.

Note

When your phone is off, incoming calls go directly to voicemail.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Sprint National Network. Please see “Controlling Your Roaming Experience” on page 62 for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

- ▶ Select **Answer** to answer the call. (See “Call Guard” on page 66 for additional information.)

Ending a Call



To disconnect a call when you are finished:

- ▶ Close the phone or press .


Missed Call Notification

When an incoming call is not answered, the Missed Call log is displayed on your screen.





To display the Missed Call entry from the notification screen:

- ▶ Highlight the entry and press . (To dial the phone number, press .)


To display a Missed Call entry from standby mode:

1. Select **Main Menu > Call History > Missed Calls**.
2. Highlight the entry you wish to view and press .

Calling Emergency Numbers



You can place calls to 911 (dial    ), even if your phone is locked or your account is restricted.

Note When you place an emergency call, your phone automatically enters Emergency mode.

During the call, press the desired menu list to display among menu lists. To select menu, highlight it and press .

- **Mute** or **Unmute** to mute your microphone, or to unmute the microphone if it was muted earlier. When making a call to 911, **Unmute** does not function.
- **Speaker On** or **Speaker Off** to route the phone's audio through the speaker or through the earpiece.
 - Select **Speaker On** to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the phone.)
 - Select **Speaker Off** to use the phone's earpiece.
- **3-Way Call** to set up a three-way conversation.
- **Phone Number**

To exit Emergency mode:

1. Press  to end a 911 call.
2. Highlight **Exit** and press .

Note When you are in Emergency mode, you can exit only from the options menu.

Enhanced 911 (E911) Information


This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

IMPORTANT

Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

In-Call Options

While a call is in progress, a list of options is displayed that you may use during the call. To select an option, highlight the option and press . The following options are available:

- **Mute or Unmute** to mute your microphone, or to unmute the microphone if it was muted earlier.
- **Speaker On or Speaker Off** routes the phone's audio through the speaker or through the earpiece.
 - Select **Speaker On** to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the phone.)
 - Select **Speaker Off** to use the phone's earpiece.

WARNING


Due to higher volume levels, do not place the phone near your ear during speakerphone use.

- **3-Way Call** to set up a three-way conversation.
- **Contacts** to access the Contacts menu.
- **Recent Calls** to access the Recent Calls list.
- **Send Message** to send a text message.
- **Record Voice Memo** to record the current conversation.
- **Notepad** to display the phone's electronic notepad.
- **Menu** to display the phone's main menu.

End-of-Call Options

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. Select this option if you wish to add the new number to your Contacts. (See “Saving a Phone Number” on page 24.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the Contacts entry name and phone number and the duration of the call are displayed.

To select one of the following options after a call has ended, press :

- **Save** to save the phone number in your Contacts list.
- **View** to view the Contacts entry if the number is already in your Contacts list.





Note

The End-of-Call options are not displayed for calls identified as No ID or Restricted.

Saving a Phone Number

Your phone can store up to five phone numbers in each of 500 Contacts entries. Each entry's name can contain up to 32 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2F: Using Contacts on page 74.)



To save a number from standby mode:

1. Enter a phone number.
2. Scroll to **Save** and press .
3. Select **New Entry** for a new contact or **Existing Entry** to add a number to an existing contact and press . Select **Mobile**, **Home**, **Office**, **Pager**, **Fax**, or **None** for the phone label.
4. Use the numeric keypad to enter the new contact name and press  to save the new entry.
– or –
Search for an existing contact name and press  to save the new number.
5. Press **Done** (left softkey) to save the new entry.

Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

To find a phone number:

1. Enter one or more digits in standby mode. (The more numbers you enter, the more specific the search becomes.)
2. Scroll to **Contacts Match** and press .
3. To display the Contacts entry that contains the phone number, highlight the entry and press .

4. To dial the number, scroll to **Call** and press .


Tip

You can also dial the number by highlighting it and pressing **TALK** during step 3 above.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.



There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press .
- **2-sec Pause** automatically sends the next set of numbers after two seconds.

Note

You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Scroll to either **Hard Pause** or **2-sec Pause** and press . (Hard pauses are displayed as a “P” and two-second pauses as a “T.”)
3. Enter additional numbers.
4. Press  to dial the number.

– or –




To save the number in your Contacts list, highlight **Save** and press .



Note

When dialing a number with a hard pause, press **OK** to send the next set of numbers.

Dialing From Contacts

To dial directly from a **Contacts** entry:

1. Press  to access the main menu. **Contacts** may also be accessed by pressing **Contacts** (right softkey) from the standby screen.
2. Select **Contacts**.
3. Scroll to **Find/Add Entry** and press .
4. Use your navigation key to scroll through the **Contacts** list, and then highlight your desired entry.
5. Press  to dial the entry's default phone number.
– or –

To dial another number from the entry, press , highlight the desired number, and press .

Using Speed Dialing

You can store up to 99 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one keypress for locations 1-9 or two keypresses for locations 10-99.

To use One-Touch Dialing for speed dial locations 1-9:

- Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling... ."

To use Two-Touch Dialing for speed dial locations 10-99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling... ."

Note

Speed dialing is not available when you are roaming; when you are roaming off the Sprint National Network, you must always dial using eleven digits (1 + area code + number).

Entering Text

Selecting a Text Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint Mail and SMS Text Messaging).

To change the text input mode:

1. When you display a screen where you can enter text, press the right softkey to change the text input mode.
2. Select one of the following options:
 - **Abc** to cycle through the alpha characters associated with the letters on the keypad (see page 31).
 - **T9Word** to enter text using a predictive text-entry system that reduces the number of keystrokes required to enter a word (see page 29).
 - **123** to enter numbers by pressing the numbers on the keypad (see page 32).
 - **Symbols** to enter symbols (see page 32).
 - **Smileys** to enter “emojicons” (see page 32).
 - **Settings** to enter messages settings.
 - **Recent Messages** to enter a recent message.
 - **Preset Messages** to enter preprogrammed messages (see page 32).
 - **Preset Suffix** to enter preset prefixes and suffixes such as `http://www.`, `https://www.`, `www.`, `.com`, `.net`, `.org`, `.edu`, `.wap`, `//`, `“`, `”`, `()`, `{}`, `[]`, `<>`, and `<><>`.

Note







When entering text, press the ***** (Shift) key to change letter capitalization (**Abc > ABC > abc**).



Entering Text Using T9 Text Input

T9 Text Input lets you enter text in your phone by pressing keys just once per letter. (To select the **T9Word** mode when entering text, see “Selecting a Text Input Mode” on page 28.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9 Text Input:

1. Select the **T9Word** character input mode. (See “Selecting a Text Input Mode” on page 28.)
2. Press the corresponding keys once per letter to enter a word. (For example, to enter the word “Bill,” press     .) (If you make a mistake, press  to erase a single character. Press and hold  to delete an entire entry.)

If the word you want is not displayed after you have entered all the letters, press  to scroll through additional word selections. To accept a word and insert a space, press .

Adding a Word to the T9 Database

If a word you want to enter is not displayed as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the T9 Text Input database:

1. Select the **Abc** character input mode. (See “Selecting a Text Input Mode” on page 28.)
2. Enter the word using multi-tap text entry. (See “Entering Text Using Abc Mode” on page 31.) The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit the Tegic Web site at www.T9.com.

Entering Text Using Abc Mode

To enter text using Abc Mode (multi-tap key entry):

1. Select the **Abc** mode. (See “Selecting a Text Input Mode” on page 28.)
2. Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word “Bill,” press **2^{ABC}** twice, **4^{GHI}** three times, **5^{JKL}** three times, and **5^{JKL}** three times again.) (If you make a mistake, press **BACK** to erase a single character. Press and hold **BACK** to delete an entire entry.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

Characters scroll in the following order:

Key	English Sequence	
	Upper Case	Lower Case
1	., @ 1 ? ! * # /	
2 ^{ABC}	A B C 2	a b c 2
3 ^{DEF}	D E F 3	d e f 3
4 ^{GHI}	G H I 4	g h i 4
5 ^{JKL}	J K L 5	j k l 5
6 ^{MNO}	M N O 6	m n o 6
7 ^{PQRS}	P Q R S 7	p q r s 7
8 ^{TUV}	T U V 8	t u v 8
9 ^{WXYZ}	W X Y Z 9	w x y z 9
0 ^{+ NEXT}	0	
X ^{SPACE}	Space	
# ^{SPACE}	One-character- shifted	Caps Lock Unshifted

Entering Numbers, Symbols, Smileys, and Preset Messages

To enter numbers:

- ▶ Select the **123** mode and press the appropriate key. (See “Selecting a Text Input Mode” on page 28.)


To enter symbols:

- ▶ Select the **Symbols** mode. (See “Selecting a Text Input Mode” on page 28.) To enter a symbol, press the appropriate key indicated on the display.


To enter “emoticons” (smileys):

- ▶ Select the **Smileys** mode and press the appropriate key. (See “Selecting a Text Input Mode” on page 28.)

To enter preset messages:

1. Select the **Preset Messages** mode. (See “Selecting a Text Input Mode” on page 28.)
2. Scroll to the desired preprogrammed message and press .

To enter recent messages:

1. Select **Send Message > Text Message mode**.
2. In message input mode, select **Mode** (right softkey) and scroll to the **Recent messages** and press .

Note

Preset messages make composing text messages even easier by allowing you to enter preset messages, such as “Meet me at”, “Let’s get lunch”, or a customized message of your own. (For more information on preset messages, please see “Managing Preset Messages” on page 47.)

Controlling Your Phone's Settings

In This Section

- ◆ **Sound Settings** (page 34)
 - ◆ **Display Settings** (page 37)
 - ◆ **Location Settings** (page 44)
 - ◆ **Messaging Settings** (page 45)
 - ◆ **Airplane/Music Mode** (page 49)
 - ◆ **TTY Use With Pivot Service** (page 50)
 - ◆ **Phone Setup Options** (page 51)
-

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.


Ringer Types


Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages. You can select Ringer Types from Single Tones, Ring Tones, Melodies, Voice Memo, My Content, My Albums, Assigned Media, My Melodies, Get New, and Take New Video.

Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.


To select a ringer type for voice calls:

1. Select **Main Menu > Settings > Sounds > Ringer Type > Voice Calls**.
2. Select **Caller ID** or **No Caller ID**. (The list of preprogrammed ringers is displayed.)
3. Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
4. Press  to assign the desired ringer.
– or –

Select **My Content** and scroll through the list of downloaded ringers. Assign the desired ringer by pressing .

Selecting Ringer Types for Messages


To select a ringer type for messages:

1. Select **Main Menu > Settings > Sounds > Ringer Type > Messages**.
2. Select **Voicemail**, **Text Messages** or **Picture Mail**. (The list of preprogrammed ringers is displayed.)
3. Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
4. Press  to assign the desired ringer.

Selecting a Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a keypress. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

To select a key tone:


1. Select **Main Menu > Settings > Sounds > Key Tones**.
2. Select **Tone Length** or **Tone Volume** and press .

Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

1. Select **Main Menu > Settings > Sounds > Volume**.
2. Select **Ringer**, **Earpiece**, **Speakerphone**, **Power On/Off**, or **Applications**.

- Using the navigation key, choose a volume level and press .



Tip

You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

Alert Notification

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, when a call has been connected, or when the signal fades or a call is dropped.

To enable or disable alert sounds:

- Select **Main Menu > Settings > Sounds > Alerts**.
- Select **Beep Each Minute, Out of Service, Connect**, or **Signal Fade/Call Drop** and press .
- Select **On** or **Off** and press .

Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- ▶ With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

To deactivate Silence All:

- ▶ Press the volume key up repeatedly to select a desired volume level.

Display Settings




While your wireless phone has the capability to support various display settings and downloadable themes, it is recommended that you keep the Pivot theme that is currently your default standby screen.

The Pivot Theme is free and provides one-touch access to the phone's main menu, Mobile TV, Mobile Email, and the Mobile Web.

Changing the Text Greeting

The text greeting can be up to 16 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting, or you may enter your own custom greeting.


To display or change your greeting:

1. Select **Main Menu > Settings > Display > Main Screen > Foregrounds > Greeting > Custom**.
2. Use the numeric keypad to enter a new custom greeting. (See "Entering Text" on page 28.) (To erase the existing greeting one character at a time, press . To erase the entire greeting, press and hold .)
3. Press  to save your new greeting.

Changing the Backlight Time Length

The backlight setting lets you select how long the display screen is backlit after any keypress is made.

To change the backlight setting:

1. Select **Main Menu > Settings > Display > Main Screen > Backlight**.
2. Select a time setting and press .

Note

Long backlight settings reduce the battery's talk and standby times.

Changing the Display Screen



Your new phone offers options for what you see on the display screen while powering on or off and when in standby mode.

To change the display images:

1. Select **Main Menu > Settings > Display > Main Screen > Screen Saver**.

– or –



Select **Main Menu > Settings > Display > Outer Screen > Screen Saver**.

2. Select **Preloaded, My Albums, Assigned Media, My Content, Get New, Take New Picture, or Take New Video**.
3. Use the navigation key to select an image and press  to view the image. (Once an image is displayed, you can use your navigation key to scroll through and view the other default images.)
4. Press  to assign the desired image.

Changing the Display Screen for Incoming Calls

You can set the screen saver to be shown on the Incoming Calls display.



To set the incoming calls display:

1. Select **Main Menu > Settings > Display > Main Screen > Incoming Calls**.
2. Select **Caller ID** or **No Caller ID**.
3. Select **Preloaded, My Albums, Assigned Media, My Content, Get New, or Take New Picture**.
4. Use the navigation key to highlight your selection and press  to view the image. (Once an image is displayed, you can use your navigation key to scroll through and view the other default images.)
5. Press  to assign the desired image.

Slide Show

You can create a slide show screen saver of up to nine images that will change continuously on your standby screen.

To create a slide show:

1. Select **Main Menu > Settings > Display > Main Screen > Slide Show**.
2. Select a slide from 1 to 9 and press .
3. Select **Preloaded, My Albums, Assigned Media, My Content, or Take New Picture**.
4. Select an image, press , and then press **Add** (left softkey) to add the image to the slide show.
5. When you have finished adding images, press **Options** (right softkey) to preview your slide show, or **Save** (left softkey) to save your slide show.

Changing the Multitasking Alert

Multitasking is a way of keeping one application active while using another. While your current music selection is playing, you can activate the Menu option and choose from a list of available applications which can be run in tandem with your music.

When the multitasking alert is on, you can use multitasking. An incoming call causes the currently played music file to be paused while the phone call is active. Once the call is ended, you can resume any paused applications.


To turn the multitasking alert on or off:

1. Select **Main Menu > Settings > Display > Main Screen > Multi-Tasking Alert**.
2. Select **On** or **Off**.

Changing the Phone's Menu Style

Your phone allows you to choose how the menu appears on your display screen.

To select the display's menu style:

1. Select **Main Menu > Settings > Display > Main Screen > Menu Styles**.
2. Select **Grid** to view each main menu item as an animated single-screen icon or **List** to view the main menu as a list, and press .

Changing the Theme Color

You can customize your phone's display appearance by selecting a color scheme to reflect your personality.

To change the display's theme color:

1. Select **Main Menu > Settings > Display > Main Screen > Skins**.
2. Select a color and press .


Changing the Theme

While your wireless phone has the capability to support various display settings and downloadable themes, it is recommended that you keep the Pivot theme that is currently your default standby screen.

The Pivot Theme is free and provides one-touch access to the phone's main menu, Mobile TV, Mobile Email, and the Mobile Web.

Your phone lets you customize the user interface (UI) of the Standby Screen, Main Menu, and My Favorites with your choice of downloaded themes to reflect your personality.


To change the display's theme :

1. Select **Main Menu > Settings > Display > Main Screen > Themes**.
2. Select an available theme and press .

Changing the Clock Display

Choose whether you want your phone's clock to be displayed in analog mode, digital mode, or with time and date.


To change the clock's appearance on the standby screen:

1. Select **Main Menu > Settings > Display > Main Screen > Foregrounds > Clock/Calendar**.
– or –
Select **Main Menu > Settings > Display > Outer Screen > Clock**.
2. If you selected **Main Screen**, select **Normal Clock**, **Analog Clock**, **Digital Clock**, **Dual Clock**, or **Calendar**. If you selected **Outer Screen**, select **Normal Clock**, **Analog Clock**, **Digital Clock**, or **Dual Clock**.
3. Press  to apply the clock display setting.

Changing the Text Input Font

This setting allows you to adjust the display appearance when entering text (for example, when using the notepad or when adding a Contacts entry).


To change the text input font:

1. Select **Main Menu > Settings > Display > Font Size**.
2. Select **Messaging**, **Browser**, or **Notepad**.
3. Select a size and press .

Changing the Keypad Light Time Length

The keypad light setting lets you select how long the keypad is backlit after any keypress is made.

To change the keypad light setting:

1. Select **Main Menu > Settings > Display > Keypad Light**.
2. Select **Always Off**, **8 seconds**, **15 seconds**, or **30 seconds** and press .

Changing the Status Light Mode

This feature uses a blinking light to inform you of your phone's current status.


To change the status light mode:

1. Select **Main Menu > Settings > Display > Status Light**.
2. Select **On** or **Off** and press .

Display Language

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:



1. Select **Main Menu > Settings > Display > Language**.
2. Select **English** or **Español** and press .



Location Settings

Your phone is equipped with a Location feature for use in connection with location-based services. The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

1. Select **Main Menu > Settings > More... > Location**. (The Location disclaimer is displayed.)
2. Read the disclaimer and press .
3. Select **On** or **Off** and press .

When the Location feature is on, your phone's standby screen will display the  icon. When Location is turned off, the  icon will be displayed.

Messaging Settings


Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information, see "Using SMS Text Messaging" on page 156.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages, to name just a few.

Displaying Pop-up Messages

When you receive a text message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

To display pop-up messages:

1. Select **Main Menu > Settings > Messaging > Notification**.
2. Select **Message & Icon** or **Icon Only** and press .



Setting Message Alerts

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

To hear an alert when you receive a new message:

1. Select **Main Menu > Settings > Messaging > Message Reminder**.
2. Select **On** or **Off** and press .

Callback Number

1. Select **Main Menu > Settings > Messaging > Callback Number**.
2. Select **None**, **My Phone Number**, or **Other** and press . (If you select **Other**, enter a number and press .)

Deleting Old Messages

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you.

To automatically delete read messages:

1. Select **Main Menu > Settings > Messaging > Auto-Delete**.
2. Select **On** or **Off** and press .

Delivery Receipt


This function allows you to know whether the message is successfully transmitted to other party or not when the transmitted message is received in other party's phone. If you want to activate this function, set to on.

1. Select **Main Menu > Settings > Messaging > Delivery Receipt**.
2. Select **On** or **Off** and press .

Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.





To add a customized signature to each sent message:

1. Select **Main Menu > Settings > Messaging > Signature > Custom**. (If you do not wish to attach a signature to your outgoing messages, select **None**.)
2. Enter your signature and press . (See “Entering Text” on page 28.)

Managing Preset Messages

Your phone is loaded with 20 preset messages to help make sending text messages faster and easier. These messages, such as “Where are you?”, “Let’s get lunch.”, and “Meet me at”, can be customized or deleted to suit your needs. You can even add your own preset messages to the list.


To edit or delete a preset message:

1. Select **Main Menu > Settings > Messaging > Preset Messages**. (The list of preset messages is displayed.)
2. To edit or delete a preset message, highlight it and press .
3. Scroll to **Edit** and press , edit the selected message (see “Entering Text” on page 28), and press .
– or –
Scroll to **Delete** and press , and then select **Yes** to delete the selected message. (Select **No** to cancel the deletion.)

Note


Default preset messages cannot be deleted.

To add a new preset message:

1. Select **Main Menu > Settings > Messaging > Preset Messages**. (The list of preset messages is displayed.)
2. To add a new preset message, select **<Add New>**.
3. Enter your message (see “Entering Text” on page 28), and press . (Your new message will be added to the beginning of the list.)

SMS Voice Options


Your phone offers several options for organizing and accessing your SMS Voice messages.

1. Select **Main Menu > Settings > Messaging > VoiceSMS Options**.
2. Select **Speakerphone** or **From Name** and press .

Airplane/Music Mode

Airplane/Music Mode allows you to use many of your phone's features, such as listening to music, playing games, or using the Notepad or Voice Memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane/Music Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane/Music Mode:

1. Select **Main Menu > Settings > Airplane/Music Mode**.
(The Airplane/Music Mode disclaimer is displayed.)
2. Read the disclaimer and press .

While in Airplane/Music Mode, your phone's standby screen will display "Phone off."

Note


If Airplane/Music Mode is set to On, this mode is automatically reactivated when you power off or reset the phone.






TTY Use With Pivot Service

TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard-of-hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Pivot service, please call your cable provider via the state Telecommunications Relay Service (TRS) by first dialing    . Then provide the state TRS with this number: 866-727-4889.

To turn TTY Mode on or off:

1. Select **Main Menu > Settings > More... > Accessibility**.
(An informational message is displayed.)
2. Press .
3. Select **On** and press  to turn TTY mode on.
– or –
Select **Off** and press  to turn TTY mode off.

Note

In TTY Mode, your phone will display the TTY access icon.



If TTY mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

WARNING**911 Emergency Calling**

Your cable provider and Sprint recommend that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Phone Setup Options





Side Key Guard

1. Select **Main Menu > Settings > Side Key Guard**. (An information window is displayed.)
2. Read the information and press .
3. Select **On** or **Off** and press .


Shortcuts

Your phone offers you the option of assigning a shortcut key to a favorite or often-used function. Pressing the navigation key to the left in standby mode will launch your personally designated shortcut.



To assign your shortcut key:

1. Select **Main Menu > Settings > More... > Navigation Keys**.
(An information window is displayed.)
2. Read the information and press .
3. Select **Left Navigation, Right Navigation, Up Navigation, or Down Navigation** and press .
4. Using the navigation key or your keypad, select the desired shortcut and press .
5. Press  to return to standby mode.

Call Answer Mode

You can determine how to answer incoming calls on your phone, whether only by pressing , by pressing any number key, or simply by opening the phone.


To set call answer mode:

1. Select **Main Menu > Settings > More... > Call Setup > Call Answer**.
2. To select an option, highlight it and press .
 - **Flip Open / Any Key** to allow an incoming call to be answered by opening the phone or by pressing any key.
 - **TALK Only** to require  to be pressed to answer all incoming calls.

Auto Answer Mode

You may set your phone to automatically pick up incoming calls when connected to an optional hands-free car kit.

To set Auto Answer mode:

1. Select **Main Menu > Settings > More... > Call Setup > Auto-Answer**.
2. To select an option, highlight it and press .
 - **Off** to disable Auto Answer.
 - **Car-Kit/Headset** to answer calls automatically when the phone is connected to a hands-free car kit or a headset (sold separately). Remember, your phone will answer calls in Auto Answer mode even if you are not present.

Dialing Match

Your dialing match options allow you to enable or disable Abbreviated Dialing and Speed Dialing (page 27).


To set your dialing match options:

1. Select **Main Menu > Settings > More... > Call Setup > Contacts Match**.
2. Select **On** or **Off** and press .


Abbreviated Dialing

Your dialing match options allow you to enable or disable Abbreviated Dialing and Speed Dialing (page 27).

To set your abbreviated dialing options:

1. Select **Main Menu > Settings > More... > Call Setup > Abbreviated Dialing**.
2. Select **On** and enter a five- or six-digit number (for example, area code and prefix) and press .


Text Entry

1. Select **Main Menu > Settings > Text Entry**.
2. Select **Auto-Capital, Auto-Space, Word Choice List, Word Prediction, Word Completion, Use My Words, My Words, or Help** and press .

Voice Guide

1. Select **Main Menu > Settings > More... > Accessibility > Voice Guide**.
2. Select **On** or **Off** and press .

Touch Key Vibrate

1. Select **Main Menu > Settings > More... > Touch Key Vibrate**.
2. Select **Off, On, or Harder** and press .

Setting Your Phone's Security

In This Section

- ◆ **Accessing the Security Menu** (page 56)
 - ◆ **Using Your Phone's Lock Feature** (page 56)
 - ◆ **Using Special Numbers** (page 58)
 - ◆ **Erasing the Contacts List** (page 58)
 - ◆ **Restricting Your Phone** (page 59)
 - ◆ **Resetting Favorites** (page 60)
 - ◆ **Resetting Your Picture Mail Account** (page 60)
 - ◆ **Resetting Default Settings** (page 61)
 - ◆ **Resetting Your Phone** (page 61)
-

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

1. Select **Main Menu > Settings > More... > Security**.
2. Enter your lock code to display the Security menu.

Tip

Your security lock code should be the last four digits of your wireless phone number. If you have any problems, please contact your cable provider.

Using Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only receive incoming calls or make calls to 911 or special numbers. (See "Using Special Numbers" on page 58.)

To lock your phone:

- ▶ From the Security menu, select **Lock My Phone > Lock Now**. (To set your phone to lock the next time it is turned on, select **On Power Up**.)



Unlocking Your Phone

To unlock your phone:

1. From standby mode, press **Unlock** (right softkey).
2. Enter your lock code.

Locking Pictures

To turn picture lock on or off :

1. Select **Main Menu > Settings > More... > Restrict and Lock**.
2. Enter your lock code and scroll to **Lock Pictures** and press .
3. Highlight **Lock** and press .

Changing the Lock Code


To change your lock code:

1. Select **Main Menu > Settings > More... > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Change Lock Code**, and then enter and re-enter your new lock code.

Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see “Using Special Numbers” on page 58.)

To place an outgoing call in lock mode:


- ▶ To call an emergency number or a special number, enter the phone number and press .

Using Special Numbers

Special numbers are important numbers that you have designated as being “always available”. You can call and receive calls from special numbers even if your phone is locked.

You can save up to 10 special numbers in addition to your Contacts entries. (The same number may be in both directories.)

To add or replace a special number:

1. Select **Main Menu > Settings > More... > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Special Numbers**.
3. Select a location for your entry.
4. Enter the number and press .

Note

There are no speed dial options associated with special numbers.

Erasing the Contacts List

You can quickly and easily erase all the contents of your Contacts.



To erase all the names and phone numbers in your Contacts:

1. Select **Main Menu > Settings > More... > Security**, then enter your lock code. (The Security menu is displayed.)
2. Select **Erase/Reset > Erase Contacts**.
3. If you are certain you would like to erase all of your Contacts entries, select **Yes**.

Restricting Your Phone

There may be occasions when you want to limit the numbers your phone can call. You can use the Limit Calls setting to do just that. (The Limit Calls setting does not apply to incoming calls, calls made to 911.)

To restrict your phone:

1. Select **Main Menu > Settings > More... > Restrict and Lock**, and then enter your lock code.
2. Select **Restrict Voice**.
3. Select **Incoming Calls** or **Outgoing Calls** and press .
4. Select **Contacts Only**, **Special #'s Only**, or **Unlock** and press .
 - **Contacts Only** allows you to call only the entries saved in the Contacts list.
 - **Special #'s Only** allows you to call only the 10 numbers stored in the Special Number section in the Security Menu.
 - **Unlock** allows all calls to be made without any restrictions (default setting).


Note

"Lock Code" is displayed when your restriction is set to **Contacts Only** and you make a call to a saved number or try to edit an existing entry.

Resetting Favorites

This will delete all favorites set by the user.


To reset favorites:

1. Select **Main Menu > Settings > More... > Security**, and then enter your lock code.
2. Select **Erase/Reset**.
3. Select **Reset Favorites** and press .
4. Select **Yes** or **No**.

Resetting Your Picture Mail Account

This option resets your authentication ID for your Sprint Picture Mail account.


To reset your Picture Mail account:

1. Select **Main Menu > Settings > More... > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Erase/Reset > Reset Picture Mail**. (A disclaimer appears.)
3. Read the disclaimer and press .
4. If you are certain that you would like to reset your Picture Mail account, select **Yes**.

Resetting Default Settings

Resetting the current default settings restores all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Scheduler, and Messaging are not affected.


To reset default settings:

1. Select **Main Menu > Settings > More... > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Erase/Reset > Reset All Settings**. (A disclaimer appears.)
3. Read the disclaimer and press .
4. If you are certain that you would like to restore all the factory settings, select **Yes**.

Resetting Your Phone

Resetting the phone resets all settings and erases all data on your phone.

To reset phone:

1. Select **Main Menu > Settings > More... > Security**, and then enter your lock code. (The Security menu is displayed.)
2. Select **Erase/Reset > Reset Phone**. (A disclaimer appears.)
3. Read the disclaimer and press .
4. If you are certain that you would like to erase all the data and reset your settings, select **Yes**.

Controlling Your Roaming Experience

In This Section


- ◆ **Understanding Roaming** (page 63)
 - ◆ **Setting Your Phone's Roam Mode** (page 65)
 - ◆ **Using Call Guard** (page 66)
 - ◆ **Using Data Roam Guard** (page 67)
-

Roaming is the ability to make or receive calls when you're off the Sprint National Network. Your new Muziq™ by LG® works anywhere on the Sprint National Network and allows you to roam on 1900 and 800 MHz digital networks.

This section explains how roaming works as well as special features that let you manage your roaming experience.

Understanding Roaming

Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint National Network. Any time you are roaming, the phone displays the roaming icon (.

Tip

Remember, when you are using your phone off the Sprint National Network, always dial numbers using 11 digits (1 + area code + number).

Note

Unless your Pivot service plan includes roaming, you will pay a higher per-minute rate for roaming calls.

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Sprint National Network. However, you may not be able to access certain features, depending on the available network.


Note

If you're on a call when you leave the Sprint National Network, your call is dropped. If your call is dropped in an area where you think network service is available, turn your phone off and on again to reconnect to the network.

Checking for Voicemail Messages While Roaming

When you are roaming off the Sprint National Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

1. Dial 1 + area code + your phone number.
2. When you hear your voicemail greeting, press .
3. Enter your passcode at the prompt and follow the voice prompts.

Tip

For details about using your voicemail service, please see the *Getting Started with Pivot* guide that was packaged with your phone. For more information, please contact your cable provider.


Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.

Set Mode

Choose from three different settings on your dual-band phone to control your roaming experience.

To set your phone's roam mode:


1. Select **Main Menu > Settings > More... > Roaming > Set Mode**.
2. To select an option, highlight it and press .
- **Automatic** to seek Pivot service. When the network is unavailable, the phone searches for an alternate system.
- **Sprint Only** to access the Nationwide Sprint PCS Network only and prevent roaming on other networks.
- **Roaming Only** to force the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

Using Call Guard

Your phone has two ways of alerting you when you are roaming off the Sprint National Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the network.)


Note Call Guard is turned off by default on your phone.

To turn Call Guard on or off:


1. Select **Main Menu > Settings > More... > Roaming > Call Guard**.
2. Highlight **On** or **Off** and press .

Note Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press . (You can also initiate a call from the Contacts, Call History, or Messaging.)
2. Select **Roam Call**.

To answer incoming roaming calls with Call Guard on:

1. Press . (A message will be displayed notifying you that roaming charges will apply.)
2. Select **Answer**.


Note If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Using Data Roam Guard

You will be asked if you want to continue using your browser or other online applications when you are in a data roaming area. When Data Roam Guard is turned off, your phone will establish or maintain a data connection in a data roaming area without asking you for permission.

Note Data Roam Guard is turned off by default on your phone.

To turn Data Roam Guard on or off:

1. Select **Main Menu > Settings > More... > Roaming > Data Roaming**.
2. Highlight **Always Ask** or **Never Ask** and press .

Managing Call History

In This Section

- ◆ **Viewing History** (page 69)
 - ◆ **Call History Options** (page 70)
 - ◆ **Making a Call From Call History** (page 71)
 - ◆ **Saving a Phone Number From Call History** (page 71)
 - ◆ **Prepending a Phone Number From Call History** (page 72)
 - ◆ **Erasing Call History** (page 73)
-


The Call History keeps track of incoming calls, outgoing calls, missed calls and Recent Calls. This section guides you through accessing and making the most of your Call History.

Viewing History

You'll find the Call History feature very helpful. It is a list of the last 50 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). All call logs may appear on the list.

To view a Call History entry:



1. Press **Main Menu > Call History**, and then select **Missed Calls**, **Incoming Calls**, **Outgoing Calls**, or **Recent Calls**.
2. Highlight the entry you wish to view and press .

Note

Call History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phone's Incoming or Missed call logs.

If you return a call from the voicemail menu, it will not appear in your phone's Outgoing call log.

Call History Options

For additional information and options on a particular call, highlight a Call History entry and press . This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing , you can select from the following options:


- **Call** to dial the number.
- **Save** to save the number if it is not already in your internal Contacts. (See “Saving a Phone Number From Call History” on page 71.)
- **Send Message** to send a message.
- **Prepend** to add numbers to the beginning of the selected number. (See “Prepending a Phone Number From Call History” on page 72.)
- **Delete** to delete the entry.
- **Next** to view the next entry.
- **Previous** to view the previous entry.

Tip

You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From Call History

To place a call from Call History:

1. Select **Main Menu > Call History**, and then select **Missed Calls**, **Incoming Calls**, **Outgoing Calls**, or **Recent Calls**.
2. Use your navigation key to select a Call History entry and press .




Note


You cannot make calls from Call History to entries identified as **No ID** or **Restricted**.

Saving a Phone Number From Call History


Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 32 characters.


To save a phone number from Call History:

1. Use your navigation key to select a Call History entry and press .
2. Scroll to **Save** and press .
3. Select **New Entry** to create a new internal Contacts entry for the number or **Existing Entry** to save the number to an existing entry.
4. Use your navigation key to highlight the information you want to edit, and then press .

5. Use the keypad to type in the new entry name and press .

– or –

Use your navigation key to scroll through your existing Contacts entries, highlight a name, and press .

6. Use your navigation key to select a phone number type (Mobile, Home, Office, etc.) and press .
7. Press **Done** (left softkey) to save the entry.

After you have saved the number, the new Contacts entry is displayed. (See “Contacts Entry Options” on page 70.)




Note

You cannot save phone numbers already in your Contacts or from calls identified as **No ID** or **Restricted**.

Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

1. Select a Call History entry and press .
2. Scroll to **Prepend** and press .
3. Enter the prefix and press  to call the number.

– or –

Scroll to **Save** and press  to save the amended number in your Contacts.

Erasing Call History

To erase individual Call History entries, see “Call History Options” on page 70.

To erase Call History:

1. Select **Main Menu > Call History > Delete Call History**.
2. Select **Missed Calls, Incoming Calls, Outgoing Calls, Recent Calls**, or **All Calls**. (A confirmation dialog will appear.)
3. If you are certain you want to erase the call history, select **Yes**.
– or –
Select **No** to return to the previous menu.

Using Contacts

In This Section





- ◆ **Adding a New Contacts Entry** (page 75)
 - ◆ **Finding Contacts Entries** (page 76)
 - ◆ **Contacts Entry Options** (page 78)
 - ◆ **Adding a Phone Number to a Contacts Entry** (page 79)
 - ◆ **Editing a Contacts Entry's Phone Number** (page 79)
 - ◆ **Assigning Speed Dial Numbers** (page 80)
 - ◆ **Editing a Contacts Entry** (page 81)
 - ◆ **Selecting a Ringer Type for an Entry** (page 82)
 - ◆ **Send All Contacts** (page 83)
 - ◆ **Wireless Backup** (page 83)
-

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts list and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

Adding a New Contacts Entry

Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 32 characters.

To add a new entry:

1. Select **Main Menu > Contacts > Find/Add Entry**.
2. Scroll to **<New Entry>** and press .
3. Enter a name for the new entry and press . (See "Entering Text" on page 28.)
4. Scroll to **[Add Number]**, enter the phone number, and then press .
5. Select a label field (Mobile, Home, Office, Pager, Fax, or None) and press .
6. Scroll down to additional fields and enter or edit information as desired.
7. Press **Done** (left softkey).

Shortcut

You can also begin by entering the phone number in standby mode and selecting **Save**. (See "Saving a Phone Number" on page 24.)

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 78.)

Finding Contacts Entries



There are several ways to display your Contacts entries: by name, by speed dial number, and by group. Follow the steps outlined in the sections below to display entries from the Contacts menu.

Finding Names

To find Contacts entries by name:

1. Select **Main Menu > Contacts > Find/Add Entry**.
2. Scroll through all the entries using your navigation key.
– or –




Enter the first letter of a name. (The more letters you enter, the more your search narrows.)

3. To display an entry, highlight it and press .
4. To dial the entry's default phone number, press .
- or –

To display additional Contacts entries, press the navigation key left or right.



Finding Group Entries

To find entries designated as part of a group:



1. Select **Main Menu > Contacts > Groups**.
2. Scroll through the group titles using your navigation key. To display entries belonging to a group, highlight the group and press .
3. To display an entry within the group, highlight it and press .
4. To dial the entry's default phone number, press .
– or –
To display additional Contacts entries, press the navigation key left or right.









Finding Speed Dial Numbers

To find phone numbers you have stored in speed dial locations:

1. Select **Main Menu > Contacts > Speed Dial #'s**.
2. Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.
– or –
Enter the number of a speed dial location using your keypad.
3. To display an entry, highlight it and press .
4. To dial the entry's default phone number, press .
– or –
To display additional Contacts entries, press the navigation key left or right.

Contacts Entry Options

To access a Contacts entry's options, display the entry, highlight **<Edit Entry>**, and press . To select an option, highlight it and press .





-  **[Add Name]** to add a new contact name to the entry.
-  **[Add Number]** to add a phone number to the entry. (See “Adding a Phone Number to a Contacts Entry” on page 79.)
-  **[Add Email]** to add an email address to the entry.
-  **No Group** to assign the entry to a group.
-  **Default** to assign a preprogrammed or downloaded ringer.
-  **[Memo]** to add a note, street address, or other information.
-  **Default** to assign an image type to the entry.
-  **[URL]** to add a Web site's URL to the entry.

Tip

You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Adding a Phone Number to a Contacts Entry

To add a phone number to an entry:






1. Display a Contacts entry. (See “Finding Contacts Entries” on page 76.)
2. Scroll to **<Edit Entry>** and press .
3. Highlight **[Add Number]** and press .
4. Enter the new phone number and press .
5. Use the keypad to enter the new number and press .
6. Press **Done** (left softkey) to save the new number.

– or –

Press **Options** (right softkey), assign a speed dial number for the number, and then press **Done** (left softkey) to save your new settings.

Editing a Contacts Entry's Phone Number

To edit an entry's phone number:

1. Display a Contacts entry (see page 76).
2. Scroll to **<Edit Entry>** and press .
3. Highlight the number you wish to edit and press .
4. Press  to clear one digit at a time, or press and hold  to erase the entire number.
5. Re-enter or edit the number and press .




6. Press **Done** (left softkey) to save the number.
– or –
Press **Options** (right softkey) for additional options.
When you're finished, press **Done** (left softkey) to save your new settings.

Assigning Speed Dial Numbers





Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see “Using Speed Dialing” on page 27.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new phone number:

1. Add a phone number to a new or to an existing Contacts entry. (See “Adding a New Contacts Entry” on page 75 or “Adding a Phone Number to a Contacts Entry” on page 79.)
2. Press **Options** (right softkey).
3. Highlight **Set Speed Dial** and press .
4. Select an available speed dial location and press . (A confirmation will be displayed.)
5. Scroll to **Set Speed Dial** and press . (A confirmation will be displayed.)
6. Press **Done** (left softkey) to save the new speed dial number.

To assign a speed dial number to an existing phone number:




1. Display a Contacts entry. (See “Finding Contacts Entries” on page 76.)
2. Scroll to **<Edit Entry>** and press .
3. Highlight the phone number for which you wish to assign a speed dial number, and press **Options** (right softkey).
4. Highlight **Set Speed Dial** and press .
5. Select an available speed dial location and press .
6. Scroll to **Set Speed Dial** and press . (A confirmation will be displayed.)
7. Press **Done** (left softkey) to save the new speed dial number.

Note

If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select **Yes** to assign the location to the new phone number and delete the previous speed dial assignment.

Editing a Contacts Entry





To make changes to an entry:

1. Display a Contacts entry.
2. Scroll to **<Edit Entry>** and press .
3. Highlight the part of the entry you wish to edit (**Name**, **Group**, **Ringer**, etc.) and press .
4. Add or edit the desired information and press .
5. Press **Done** (left softkey) to save your changes.



Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 34.)

To select a ringer type for an entry:

1. Display a Contacts entry.
2. Scroll to **<Edit Entry>** and press .
3. Highlight the current ringer type and press  to display the Ringer menu.
4. Select a ringer type and press .
5. Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)
6. Highlight a ringer and press .
7. Press **Done** (left softkey) to save the new ringer type.


– or –

1. Display a Contacts entry and press .
2. Scroll to **<Edit Entry>** and press .
3. Highlight the current ringer type and press the navigation key right or left to display available ringer types. (When you highlight a ringer type, a sample ringer will sound.)
4. When you've selected your desired ringer, press **Done** (left softkey) to save the new ringer type.

Send All Contacts

This allows you to send all contacts information in your phone to other party via Bluetooth.




To Send All Contacts:


1. Select **Main Menu > Contacts > Send All Contacts**.
2. If Bluetooth is not set to on, set to **On**.
3. Highlight a device to send the contacts information to and press  to send.

Wireless Backup

It may be necessary to transfer or backup all of your contacts to another device. This may be especially helpful if you are changing phones or would like to give another person all your contacts.

To setup and configure wireless backup:



1. Select **Main Menu > Contacts > Wireless Backup**.
2. Select **<Subscribe>** and press  to enable the service. If the wireless backup service has not been previously enabled on your account, you will be prompted with an onscreen dialog which will ask, "Connect to Vision to check your Wireless Backup subscription status".
3. Select **Yes** and press  to continue checking your status. You will be prompted with an onscreen dialog which will ask, "Wireless Backup is not active on your phone. Learn more?".
4. Select **Yes** and press  to continue onto the Wireless Backup purchase screen.

5. Use the Navigation Pad to highlight **Buy** and press  again to purchase this service.
6. Within a few minutes, you will receive a text message with the Web address (**www.wirelessbackup.sprint.com**) and password for your personal backup folder.

Note Wireless backup is a paid service. Activating this feature will incur a monthly charge on your account.


7. From your personal computer, launch your Internet browser and go to **www.wirelessbackup.sprint.com**.
8. Enter your wireless phone number (without hyphens) in the **Sprint Phone Number** field.
9. Enter the wireless password you received via text message into the **Wireless Backup Password** field.
10. Click **Sign on** and follow the onscreen prompts.

To transfer all contacts to a remote site:

1. Select **Main Menu > Contacts > Wireless Backup**.
2. Select **View Status** and press .
 - If your Contacts list has changed since the last time you backed-up your data, a Status screen will ask if you would like to initiate an update.
 - Select **Try Now** and press .

Note Do not interfere with the update process until the onscreen display has notified you of a successful update.

To confirm the transfer of all contacts to the remote site:

1. Select **Main Menu > Contacts > Wireless Backup**.
2. Select **View Status** and press  to confirm the time and date of the last successful backup.

To access the backup information on the Internet:

1. From your personal computer, launch your Internet browser and go to www.wirelessbackup.sprint.com.
2. Enter your wireless phone number (without hyphens) in the **Sprint Phone Number** field.
3. Enter the wireless password you received via text message into the **Wireless Backup Password** field.
4. Click **Sign on** and follow the onscreen prompts.

To unsubscribe from the Wireless Backup Service:

1. Select **Main Menu > Contacts > Wireless Backup > Unsubscribe**.
2. Follow the onscreen instructions. Unsubscribing from this service requires that you sign on to your Sprint account and unsubscribe online.

Using the Phone's Calendar and Tools

In This Section

- ◆ **Using Your Phone's Calendar** (page 87)
 - ◆ **Using Your Phone's Alarm Clock** (page 91)
 - ◆ **Using Your Phone's Notepad** (page 93)
 - ◆ **Using Your Phone's Tools** (page 94)
-

Your phone is equipped with several personal information management features that help you manage your busy lifestyle.

This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

Using Your Phone's Calendar

Adding an Event to the Calendar









Your Calendar helps organize your time and reminds you of important events.


To add an event:

1. Select **Main Menu > Tools > Scheduler**.
2. Using your navigation key, highlight the day to which you would like to add an event and press **Add** (left softkey).

Tip

Press the navigation key up or down to scroll by week through the Calendar.

3. Select a time for the event by highlighting the time field and pressing .
 - Using your keypad and/or navigation key, set the start and end time for the event and press .
4. Select a title for the event by highlighting **[Content]** and pressing .
 - Enter the event title and press . (See "Entering Text" on page 28.)
5. Select a repeating status for the event by highlighting the repeat field and pressing .
 - Highlight **None, Daily, Mon - Fri, Weekly, Monthly, or Yearly** and press .
6. Select an alarm time for the event by highlighting the alarm field and pressing .
 - Highlight **None, On time, 5 minutes, 10 minutes, 1 hour, 1 day, or 2 days** and press .


7. Select a ringer type for the alarm by highlighting the ringer field and pressing .
 - To select a ringer menu, select **Options > Single Tones, Ring Tones, Melodies, Voice Memo, My Content, My Melodies, Get New** for ringers.
8. Press **Save** (left softkey) to save the event.

Event Alerts

There are several ways your phone alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press .

To view additional options, press the appropriate softkey.

- **Detail** (right softkey) displays the event detail screen.
- **Snooze** (left softkey) silences the alarm and schedules it to replay again in five minutes.

Viewing Events

To view your scheduled events:

1. Select **Main Menu > Tools > Scheduler**.
2. Using your navigation key, highlight the day for which you would like to view events and press **MENU OK**. (If you have events scheduled for the selected day, they will be listed in chronological order.)

Tip

In the calendar view, days with events scheduled are underlined.

3. To display the details of an event listed in the schedule, highlight it and press **MENU OK**.

Going to Today's Calendar Menu

To go to the Calendar menu for today's date:

- ▶ Select **Main Menu > Tools > Scheduler > Options > Go to Today**.

Erasing a Day's Events

To erase a day's scheduled events:

1. Select **Main Menu > Tools > Scheduler**.
2. Using your navigation key, highlight the day for which you would like to erase events and press **MENU OK**.

Tip

In the calendar view, days with events scheduled are underlined.

3. Select **Options > Delete All**. (An alert will appear notifying you of the number of events to be erased.)
4. Select **Yes** or **No**.

Note

If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "This is a recurring event. <event name>." Select **Delete this event only** to erase a single occurrence, **Delete all events** to erase all occurrences of the event, or **Cancel** to cancel the deletion of the repeating event.

Purging Events

To delete events scheduled before a specific time and date:

1. Select **Main Menu > Tools > Scheduler > Options > Delete Old**.
2. Select the option to erase events older than **One week**, **One month**, **One year**, or **One day**. (A dialog will be displayed to inform you how many old events have been erased.)

Purging All Events








To delete all scheduled events:

1. Select **Main Menu > Tools > Scheduler > Options > Delete All**. (A dialog will be displayed informing you how many events will be erased.)
2. Select **Yes** to erase all events or **No** to return to the calendar view.

Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

1. Select **Main Menu > Tools > Alarm Clock**.
2. Select **Alarm 1, Alarm 2, Alarm 3**, or **Quick Alarm**.
3. Turn the alarm on or off by highlighting the activation field and pressing .
 - Select **On** or **Off** and press .
4. Select a time for the alarm by highlighting the time field and pressing .
 - Using your keypad and/or navigation key, set the alarm time and press .
5. Select a repeating status for the alarm by highlighting the repeat field and pressing .
 - Highlight **Once, Daily, Mon - Fri**, or **Weekends** and press .
6. Select a ringer type for the alarm by highlighting the ringer field and pressing .
 - To select a ringer menu, select **Options > Single Tones, Ring Tones, Melodies, Voice Memo, My Content, My Melodies, Get New** for ringers.
7. Press **Save** (left softkey) to save your alarm settings.


To use the Quick Alarm:

1. Select **Main Menu > Tools > Alarm Clock.**
2. Select **Alarm 1~3.**
3. Customize time and other settings.
– or –
 1. Select **Main Menu > Tools > Alarm Clock.**
 2. Select **Quick Alarm.**
 3. Select the quick alarm time.
**Off / 1 min later / 10 min later / 30 min later /
1 hour later.**


Using Your Phone's Notepad

Your phone comes with a notepad you can use to compose and store reminders and notes to help keep you organized.



To compose a note:

1. Select **Main Menu > Tools > Notepad > <Add New>**.
2. Type your note using the numeric keypad and press . (See "Entering Text" on page 28.)

To read a saved note:

1. Select **Main Menu > Tools > Notepad**.
2. Highlight a note and press .

To delete saved notes:

1. Select **Main Menu > Tools > Notepad**.
2. Highlight a note and press .
3. Press **Delete** (right softkey).
4. Scroll to **Yes** and press .

Using Your Phone's Tools

In addition to helping you be more efficient and organized, your phone offers useful and entertaining tools.

Using EZ Tips




To quickly and easily calculate tip amounts:

1. Select **Main Menu > Tools > Calculator > Ez Tip Calculator**.
2. Use your keypad and navigation key to enter the bill amount and desired tip percentage. (The correct tip will be calculated instantly.)
3. If you're splitting the check, highlight **Split** and enter the number of people in your party. (An equal split of the bill will be calculated and displayed.)

Using the Calculator

Your phone comes with a built-in calculator.

To use the calculator:

1. Select **Main Menu > Tools > Calculator > Calculator**.
2. Enter numbers using your keypad.
 - Press  to enter decimal points.
 - Press  to change the numeric value from positive to negative.
 - Press **Clear** (left softkey) to clear all numbers.
3. Press  for the total.

World Clock

To view the time in 52 different locations:

1. Select **Main Menu > Tools > World Clock**.
2. Press **Cities** (right softkey) to select a city.
– or –

Press the navigation key left or right to scroll through different time zones.

Using Your Phone's Voice Services

In This Section

- ◆ **Using Voice-Activated Dialing** (page 97)
 - ◆ **Managing Voice Memos** (page 101)
-

Your phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone.

This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

Using Voice-Activated Dialing

In addition to Sprint Voice Command (see page 200), built-in voice recognition software allows you to say commands to perform common functions supported by your phone. There is no voice training required to use the voice recognition feature. You simply say the predesignated command displayed on your screen in a normal tone of voice to perform the desired function.

To activate voice recognition:

1. Select **Main Menu > Tools > Voice Control**.
2. Wait for the beep and then say one of the following commands:
 - **Call [Name] [Type]/[Number]**
 - **Send Msg to [Name] [Type]/[Number]**
 - **Find [Name] [Type]**

When it recognizes one of these commands, the phone takes the corresponding action. If the phone does not hear a command within approximately eight seconds, it deactivates voice recognition without taking any action.

Using Call [Name / Type / Number]

You can voice dial from your phone with a single command by saying “**Call**” followed by a name or nickname and (optionally) a label stored in your Contacts list; or say “**Call**” followed by a valid phone number. You can also say “**Call**” by itself and be prompted for the name or number.

Calling Contacts Entries

To place a call using Call [Name] [Type] [Number]:

1. Select **Main Menu > Tools > Voice Control > Call [Name] [Type]/[Number]**.
2. Say “**Call**” followed by the name and the label for the number you wish to call. For example, say “**Call John Mobile**.” The phone dials the number stored for the contact “**John**” with the label “**Mobile**.”

If the location recognized for the name does not have a number stored in Contacts, your phone will play the message “No number available, John Smith, Mobile,” and then launch the Contacts application for that name.

If a name has only a single number, or if you know the name but are not sure which number to call, say “**Call**” followed by the name only. For example, say “**Call John**.” If the name is recognized and there is only one number for the name, your phone immediately places the call. If there are multiple numbers stored for the contact, the phone prompts you with “**Which Number?**” and displays a list of options. You can select an option by saying it or by using your keypad.

Calling Phone Numbers (Digit Dialing)

To voice dial a number that is not stored in your Contacts list:

1. Select **Main Menu > Tools > Voice Control > Call [Name] [Type]/[Number]**.
2. Say “**Call**” followed immediately by a valid string of digits to be dialed, for example, say “**Call 555 6666.**”
3. If the correct number is repeated, say “**Yes**” to dial the selected number.

Speak naturally and clearly and remember to speak one digit at a time—1-800 should be pronounced “One Eight Zero Zero.”

Using Send Msg to [Name / Type / Number]

With a single voice command you can launch the email message client on the phone and specify a recipient for the email message. An email address must be associated with a Contacts entry. If there is no email address registered, the screen will prompt you to add a new email address to the Contacts entry.

To send an email message:

1. Select **Main Menu > Tools > Voice Control > Send Msg to [Name] [Type]/[Number]**.
2. Say “**Send**” followed immediately by the name of a person in your Contacts list and, optionally, the type of number you want to send it to. For example, say “**Send Email John Smith.**”

Note

The contact must have a previously entered email address as part of their profile. If there is no current email, you will be prompted to use the phone’s keypad to enter a new email address before continuing.

If you say “**Send**” without specifying a recipient, your phone prompts you with a list of possible matching items.

Note When you start an email message through voice activation, the email message opens in VoiceMode automatically.

3. Use the phone’s keypad to enter text and press **Next** (left softkey).
4. Press **Send** (left softkey) to complete the process.

Using Find Contact [Name / Type]

You can look up and display contact information for any person stored in your Contacts list by saying “**Find**,” followed by the name.

To use Find <Name>:

1. Select **Main Menu > Tools > Voice Control > Find [Name] [Type]**.
2. Say “**Find John Smith.**” The entry information for the specified contact is displayed.


If you say only “**Find**,” your phone prompts you with “Say the name.”

Managing Voice Memos

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos


To record a voice memo:

1. Select **Main Menu > Tools > Voice Memo**.
2. Scroll to **<Record New>** and press . (The phone prompts you to start recording after the beep.)
3. Wait for the beep and then start speaking. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)


To end the recording of your memo:

- ▶ Press **Stop** (left softkey).

To record a conversation during a phone call:

- ▶ During a call, scroll to **Record Voice Memo** and press . (A one-minute counter is displayed on the screen to indicate the amount of time a single voice memo can be recorded.)

To end the recording of your conversation:



- ▶ Scroll to **Stop Voice Memo** and press  to end the recording prior to the countdown completion.

Note

Your phone can store a total of three minutes of memos.


Voice Memo Options

To play the voice memos you have recorded:

1. Press **Main Menu > Tools > Voice Memo**.
2. Scroll to the voice memo you wish to hear and press .
 - **Play** to play the selected voice memo.
 - **Set As** to assign the recording as a default ringer, a voicemail alert, a message alert, or a Contacts ringer.
 - **View Details** to view the selected voice memo information.
 - **Edit Title** to edit the selected voice memo title.
 - **Delete** to erase the selected voice memo.
3. Scroll to **Play** and press .

Erasing Voice Memos

To erase all voice memos:

1. Select **Main Menu > Tools > Voice Memo**.
2. Scroll to **<Delete All>** and press .
3. Scroll to **Yes** and press to confirm that you want to erase all voice memos.

Using the microSD Card

In This Section

- ◆ **Using Your Phone's microSD Card and Adapter** (page 104)
 - ◆ **microSD Settings** (page 107)
 - ◆ **microSD Folders** (page 109)
 - ◆ **Transfer Music** (page 110)
-

Your phone allows you to use a microSD card and an adapter to expand the phone's available memory space. This highly secure digital card enables you to quickly and easily exchange images, music, and voice data between SD-compatible devices.

This section details the features and options of your phone's microSD functionality.

Using Your Phone's microSD Card and Adapter

Using the microSD Card

Your phone is equipped with a 64 MB microSD (Secure Digital) memory card and its adapter to expand the phone's available memory space. It allows you to easily store images, videos, music, and voice data in your phone.

Inserting the microSD Card

To insert the microSD card into your phone:

1. Open the microSD access panel located on the right side of the phone.
2. Position the microSD card perpendicular to the opening and gently slide it into place until it is fully inserted and locked.

Note

Be sure to use only recommended microSD cards (8MB–4GB). Using non-recommended microSD cards could cause data loss and damage your phone.

Removing the microSD Card

To remove the microSD card from your phone:

1. Open the microSD access panel located on the right side of the phone.
2. Push in and then release the microSD card to eject.
3. Pull the microSD card out of the phone.

Note

The microSD card and its adapter can be easily damaged by improper operation. Please be careful when inserting, removing, or handling them.

microSD Icon Indicators

The following icon will appear on your phone's display screen when a microSD card is properly inserted into the microSD card slot:



Indicates that a microSD card has been inserted into your phone.

Note

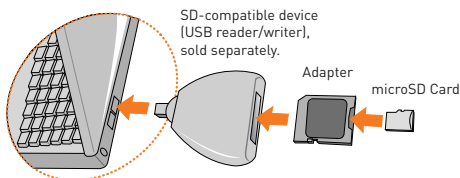
DO NOT remove a microSD card while files are being accessed or transferred. It will result in loss or damage of data. Make sure your battery is fully charged before using the microSD card. Your data may become damaged or unusable if the battery runs out while using the microSD card.

Using the microSD Adapter

The supplied microSD adapter allows microSD cards to be used in SD-compatible devices. Before using the SD-compatible device, you will need to insert the microSD card into the microSD adapter.

To insert the microSD card into the microSD adapter:

- ▶ With the label side of the microSD card facing up, insert the card into the supplied microSD adapter and gently slide the card until it is fully inserted.



To remove the microSD card from the microSD adapter:

- ▶ Hold the front edge of the microSD card and gently pull outward to remove it from the adapter.

Using the Phone as a USB Flash Drive

You can use the supplied USB cable to load files from your computer onto the microSD inserted into your phone. Voice calls will be disabled during the USB connection.

To view the microSD card contents from your computer:

1. Connect the USB cable to your phone and computer. After connecting the USB, you can manage the microSD contents from your computer.
2. Select **Main Menu > Tools > USB Mode > Mass Storage**.
3. Select **Yes** to confirm the USB connection message.

Creating Folders in the microSD Card

The following steps allow your phone to create folders for storing files in your microSD card.

To create folders in the microSD card:

1. With the microSD inserted, select **Main Menu > Tools > Memory Card Manager**.
2. Press **Options** (right softkey) and select **Create New Folder**.

Viewing Memory in the microSD Card


To view the used and available memory in the inserted microSD card:

1. With the microSD inserted, select **Main Menu > Tools > Memory Card Manager**.
2. Press **Options** (right softkey) and select **Memory Info**. (The used and available memory space will be displayed.)

Formatting the microSD Card

Formatting a microSD card permanently removes all files currently stored on the card.

To format your microSD card:

1. With the microSD inserted, select **Main Menu > Tools > Memory Card Manager**.
2. Press **Options** (right softkey) and select **Format Memory Card**.
3. If you are sure you wish to remove all the files from your microSD card, select **Delete** and press .

Note


The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

microSD Folders

Displaying Your microSD Folders

All the files stored in your microSD are accessible through your microSD card folders.

To access the microSD card folders:

1. With the microSD card inserted, select **Main Menu > Tools > Memory Card Manager**.
2. Select a folder (**DCIM, Music**) and press .
3. To view or play a preview of a file, highlight it with your navigation key, and then press or the appropriate softkey.

File Format Compatibility

Content loaded onto the microSD must be stored in the proper folder in order to be fully utilized on the phone.

Folders for compatible media formats:

- DCIM: jpg, 3g2
- Music: 3g2, mp4, 3gp, aac, amr, mid, mp3, qcp, 3gpp, pmd, m4v, m4a, koz

Note

Handsets in the past may have created a Media folder on the microSD card to store MP3, AAC and other music file formats. All music formats should be located within the Music folder in order to be utilized on your phone. To move files from the Media to the Music folder, connect to your phone as a USB flash drive from your computer then cut and paste the files. This phone does not support wma format.

Transfer Music

This allows you to transmit music files to other devices with UMS technology through USB.

To use transfer music:

1. Connect your phone and your PC using the supplied USB cable.
2. Select **Main Menu > Tools > USB Mode > Transfer Music**.
3. With the Music Manager open on your PC, click the Transfer tab.
4. Highlight all the songs you wish to download to your phone and then drag them to the Transfer Music list section.
5. Once you have all the songs you wish to transfer, click **Transfer Now** to begin copying the songs to your phone.
6. Select **Done** to stop using the phone for Mass Storage and return to the main LCD standby mode.

Note Do not disconnect phone while the transfer is in progress.

Tip The Sprint Music Manager application makes organizing and transferring your music easy. See "Using the Sprint Music Manager" on page 194 for details.

Using the Music Composer and FM Transmitter

In This Section

◆ **Composing a Melody** (page 112)

◆ **Music Transmitter** (page 114)


The Music Composer lets you use your phone to compose a melody and then use the tune on your phone. You can whistle or hum a tune into the phone and let it convert it into music, or you can use the phone's score or keyboard modes to create your own soundtrack.

The FM transmitter lets you broadcast your Sprint Music Store or audio media player files to a car stereo or other FM receiver.

Composing a Melody



The Music Composer lets you compose your own music or transpose your own vocal tune, complete with background beats, and then convert it into your own customized ringer.

To compose a melody:

1. Select **Main Menu > Tools > Music Composer > Compose Melody** to activate Music Composer.
2. Highlight the desired selection and press .
 - **Humming Mode:** Hum a tune into the phone's microphone for up to 30 seconds.
 - **Keyboard Mode:** Using the onscreen keyboard, input the notes for your melody. You can customize your tune using the following options:
 - ◆ **To Score Mode** to change the input method to Score Mode (see below).
 - ◆ **Import** to use settings from a saved melody.
 - ◆ **Arrange** to select the style, instrument, rhythm, and tempo for your composition.
 - ◆ **Reset** to restore default settings.
 - ◆ **Exit** to return to the Music Composer main menu.
 - ◆ **Help** to access information about Keyboard Mode.

- **Score Mode:** Using the keypad, input notes by pitch and length on a musical scale. You can customize your tune using the following options:
 - ◆ **To Keyboard Mode** to change the input method to Keyboard Mode (see above).
 - ◆ **Import** to use settings from a saved melody.
 - ◆ **Arrange** to select the style, instrument, rhythm, and tempo for your selections.
 - ◆ **Insert a Note** to insert a note into your melody.
 - ◆ **Reset** to restore default settings.
 - ◆ **Exit** to return to the Music Composer main menu.
 - ◆ **Help** to access information about Score Mode.

To check your melody:

1. Select **Main Menu > Tools > Music Composer**.
2. Highlight **My Melody** and press .
3. Select a melody and press  to play, edit, or delete the melody.

To customize Music Composer settings:


1. Select **Main Menu > Tools > Music Composer**.
2. Highlight **Settings** and select either:
 - **Arrange** to customize the style, instrument, rhythm, and tempo.
 - **Metronome** to set the metronome speed (Fast/Normal/Slow).

Music Transmitter

The FM transmitter lets you broadcast your Sprint Music Store or audio media player files to any FM receiver. To minimize interference and provide the strongest signal, your phone should be five feet or less from the radio.

FM frequency range: 88.1 MHz - 107.9 MHz.

To set the music transmitter:

1. Select **Main Menu > Tools > Music Transmitter**.
2. Scroll left or right to select a frequency from 88.1 MHz to 107.9 MHz and press .

To activate the music transmitter during media playback:

1. During the playback, press **Menu** (right softkey).
2. Select **Music Transmitter On**.

Using the Built-in Camera

In This Section

- ◆ **Taking Pictures** (page 116)
 - ◆ **Storing Pictures** (page 122)
 - ◆ **Recording Videos** (page 128)
 - ◆ **Sending Sprint Picture Mail** (page 132)
 - ◆ **Managing SprintPicture Mail** (page 135)
 - ◆ **Printing Pictures Using PictBridge** (page 140)
 - ◆ **Settings and Info** (page 142)
-

Your phone's built-in camera gives you the ability to take full-color digital pictures, view your pictures using the phone's display, and instantly send them to family and friends. It's fun and as easy to use as a traditional point-and-click camera: just take a picture, view it on your phone's display, and send it from your phone to up to 25 people.

This section explains the features and options of your phone's built-in camera.

Taking Pictures




Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate the phone's camera mode whether the phone is open or closed.

To take a picture with the phone open:

1. Select **Main Menu > Pictures > Camera** to activate camera mode. (Additional camera options are available through the camera mode **Options** menu. See "Camera Mode Options" on page 119 for more information.)

Shortcut

Press the side camera key to access the camera. To return to camera mode, select **Options** and then **Take New Picture** (see illustration on page 3).

2. Using the phone's main LCD as a viewfinder, aim the camera lens at your subject.
3. Press **Capture** (left softkey), , , or the side camera key until the shutter sounds. (The picture will automatically be saved to the In Phone Folder if you do not have a microSD card inserted. If you have a microSD card in the phone then the pictures will be automatically saved to your memory card instead. To change this option go to the Pictures menu, select **Settings and Info**, and then select the **Auto-Save to** option. Select **Memory Card** or **In Phone**.)
 - To return to camera mode to take another picture, press .

4. Press **Options** (right softkey) for more options:

- **Send** to send the picture to up to 25 contacts at one time.
- **Upload** to upload the picture you just took to the Sprint Picture Mail Web site (www.sprint.com/picturemail). Depending on your settings, you may be prompted to accept a data connection.
- **Assign** to assign the picture to a phone task. Select an option:
 - ◆ **Picture ID** to assign the picture to a Contacts entry.
 - ◆ **Screen Saver** to use the picture as a screen saver.
 - ◆ **Incoming Calls** to display the picture for all incoming calls.
- **Delete** to delete the picture you just took.
- **Print** to order prints that can be delivered by mail or picked up at a retail outlet; or to print directly to a printer using Bluetooth or PictBridge.
- **Post to Service** to send the image to a number of popular third-party Web image services.
- **Review/Send Media** to go to the In Phone Folder to review your saved pictures.
- **Take New Picture** to return to Camera mode to take another picture.

To take a picture with the phone closed:

1. Press and hold the side camera key to activate camera mode.
2. Point the camera lens at your subject. (You can check the picture framing through the external display screen.)

Note

When taking a picture with the phone closed, the subject image appears in reverse on the external display. The captured image will not be saved in reverse.

3. Press the side camera key to take the picture.

Registering Your Sprint Picture Mail Account


The first time you use any of the picture management options involving the Picture Mail Web site, you will need to register your Sprint Picture Mail account and establish a password through your phone. This password will also allow you to sign in to the Picture Mail Web site at www.sprint.com/picturemail to access and manage your uploaded pictures and albums.

To register your Picture Mail account:

1. Select **Main Menu > Pictures > My Albums > Online Albums**.

Note


If your Pivot service plan does not include Picture Mail, you will first be prompted to subscribe to the service for an additional monthly charge.

2. Enter a password for your Picture Mail account and press . (You will be prompted to confirm your password.)
3. Please wait while the system creates your account.

Once you have received confirmation that your account has been successfully registered, you may upload and share pictures and access the Picture Mail Web site.

Camera Mode Options


When the phone is open and in camera mode, press **Options** (right softkey) to display additional camera options:

- **View Mode** to select from the following options:
 - **Normal**
 - **Full Screen**
 - **Widescreen**
- **Flash** to activate the flash. (See “Setting the Flash” on page 126 for details.)
- **Self Timer** to activate the camera’s timer. (See “Setting the Self Timer” on page 126 for details.)
- **Color Tone:** Press the navigation key right or left to select **Normal**, **Black & White**, **Negative**, or **Sepia**. (The default setting is **Normal**.)
- **Image Controls** to select from the following options:
 - **Brightness** to select **Auto** or **Manual** brightness control. If you select **Manual**, press the navigation key right (increase) or left (decrease) to select a setting, and press  to apply the selected setting.
 - **White Balance** to adjust white balance based on changing conditions. Select from **Auto**, **Tungsten**, **Fluorescent**, **Sunny**, **Cloudy**, or **Manual -5~5**.
- **Settings** to select **Resolution**, **Quality**, **Shutter Sound**, or **Image Enhancer**. (See “Selecting Camera Settings” on page 127 for details.)

- **Review/Send Media** to display the pictures saved in the InPhone or Memory Card folder.
- **Camcorder Mode** to switch to Video mode. (See “Recording Videos” on page 128 for details.)



Setting the Flash

To activate the flash:

1. From camera mode, select **Options > Flash**.
2. Select one of the following options and press :
 - **Off** to deactivate the flash.
 - **On This Shot** to activate the flash for one shot.
 - **Always On** to activate the flash each time you take a picture.

Setting the Self Timer

To activate the self timer:

1. From camera mode, select **Options > Self Timer**.
2. Highlight the length of delay you want the timer to use (**5 seconds** or **10 seconds**) and press .
3. Press **Start** (left softkey) when you are ready to start the timer. ( appears on the upper right portion of the main LCD during the self timer countdown.)
4. Get ready for the picture. (When the timer is down to three seconds, the self timer icon will turn red and the phone will begin to beep.)

To cancel the self-timer after it has started:



- ▶ Press **Cancel** (right softkey).

Note While the self-timer is active, all keys are disabled except **Back**, **End**, and the right softkey button **Cancel**.

Using the Zoom

This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom from 1x to 15x steps.


To use the zoom:

1. From camera mode, press the navigation key or the side volume key up or down to adjust the zoom. (The gauge bar appears.)
2. Press **Capture** (left softkey), , , or the side camera key to take the picture. (The picture will automatically be saved in the In Phone Folder.)

Note The Zoom gauge will not appear when the Resolution setting is High. Zoom is available only when using VGA or QVGA resolution.

Selecting Camera Settings

To select your camera settings:

1. From camera mode, select **Options > Settings**.
2. Select one of the following options and press :
 - **Resolution** to select a picture's file size (**1.3M (960*1280)**, **VGA (480*640)**, or **QVGA (240*320)**).
 - **Quality** to select the picture quality setting (**Fine**, **Normal**, or **Economy**).
 - **Shutter Sound** to select a shutter sound (**Shutter 1~4**, or **Off**).
 - **Image Enhancer** to enhance image resolution from -2EV to 2EV.

Storing Pictures and Videos

Your phone's picture storage area is called **My Albums**. There are three types of folders that can be used separately according to your needs:

- **In Phone**
- **Memory Card**
- **Online Albums**

In Phone Folder

The storage area of your phone is called the In Phone folder. Once a picture or video is taken, it is automatically saved to the In Phone folder (unless you have a microSD card inserted, in which case the picture will be automatically saved to your memory card instead).

From the In Phone folder, you can view pictures and videos saved in your phone, send them to the Picture Mail Web site (www.sprint.com/picturemail), delete images, and access additional options.

To review your stored pictures and videos in the In Phone folder:

1. Select **Main Menu > Pictures > My Albums > In Phone**.
2. Use your navigation key to view and scroll through the pictures and videos.


In Phone Folder Options

When you are viewing the In Phone folder, press **Options** (right softkey) to display the following options:

- **Play** to play a video that was just recorded (if applicable).
- **Send** to send an image to another user using Picture Mail.
- **Upload** to upload pictures from the In Phone folder to the Picture Mail Web site (www.sprint.com/picturemail).

Depending on your settings, you may be prompted to accept a data connection. Choose **My Uploads** or **My Albums**.

Note	If this is the first time you have accessed the Picture Mail account, you will be prompted to register your Sprint Picture Mail account.
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- **Assign** to display the following options:
 - **Picture ID** to display the currently highlighted picture for incoming calls from a specific Contacts entry. Select the desired entry and press .
 - **Screen Saver** to display the currently highlighted picture as a screen saver.
 - **Incoming Calls** to display the currently highlighted picture for all incoming calls.

Note	Pictures assigned as a Picture ID or Screen Saver will automatically be copied to the In Phone folder.
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- **Delete** to delete pictures in the In Phone Folder. Select **Delete selection** or **Delete all**.
- **Print** to order prints that can be delivered by mail or picked up at a retail outlet; or to print directly to a printer using Bluetooth or PictBridge.

- **Post to Service** to send the image to a number of popular third-party Web image services.

Note

Deleting pictures from the In Phone folder will free up memory space in your phone to enable you to take more pictures. Once deleted, pictures cannot be uploaded to your online Picture Mail account or assigned to phone tasks.

- **Copy/Move** to copy or move the image from the In Phone memory to the installed memory card.
- **Detail/Edit** to display the following options:
 - **Text Caption** to edit the selected picture's caption.
 - **Media Info** to display information such as Caption, Model, Taken, Resolution, File size, Quality, and Uploaded.
- **Media Filter** to display the following options:
 - **All** to display all media.
 - **Pictures Only** to display only pictures.
 - **Videos Only** to display only videos.
- **Album List** to display the My Album list.
- **Camera/Camcorder Mode** to activate Camera/Camcorder mode.
- **Zoom**

When you are viewing the In Phone folder, press **Expand** (left softkey) to display the following option:

- **Expand/Thumbnail** to switch the display from expanded view to thumbnail view (up to nine pictures per screen).

Memory Card

When no memory card is present the pictures and videos will be automatically saved in the In Phone folder.

To review your stored pictures and videos in the Memory Card:

1. Select **Main Menu > Pictures > My Albums > Memory Card.**
2. Use your navigation key to view and scroll through the pictures and videos.

Memory Card Options


- ▶ When viewing the pictures in your memory card, press **Options** (right softkey) to display picture options. (The Memory Card options are identical to the In Phone Folder options; please see “In Phone Folder Options” on page 123 for details.)

Online Albums


Sprint Picture Mail allows you to save your pictures and videos to Online Albums that make it easy to save, organize and share all your pictures and videos.

Note If this is the first time you have accessed the Sprint Picture Mail account, you will be prompted to register your Sprint Picture Mail account.

To save pictures and videos to an online album:

1. Select **Main Menu > Pictures > My Albums > In Phone or Memory Card**.
2. Choose items you want to upload and then select **Options**.
3. Select an album (**My Uploads** or **My Albums**) and press  to upload your items.

To review your online albums:

1. Select **Main Menu > Pictures > My Albums > Online Albums**. (The **Uploads** folder and your albums appear.)
2. Select **Uploads** or an album title and press  to display your saved pictures and videos.

Online Album Options

When you are viewing images in your online albums, press **Options** (right softkey) to display the following options:



- **Send** to send an item to another user using Picture Mail.
- **Assign** to download the selected picture and assign it to a phone task. (See “In Phone Folder Options” on page 123.)

- **Delete** to delete pictures from the current online album. Select **Delete selection** or **Delete all**.
- **Print** to order prints that can be delivered by mail or picked up at a retail outlet; or to print directly to a printer using Bluetooth or PictBridge.
- **Post to Service** to send the image to a number of popular third-party Web image services.
- **Save To** to download the image to your phone's In Phone Folder or Memory Card.
- **Copy/Move** to copy or move images between the currently selected folder and another folder in Online Albums.
- **Detail/Edit** to display the following options:
 - **Text Caption** to edit the selected picture's caption.
 - **Media Info** to display information such as the Caption, Model, Taken, Resolution, File size, Quality, and Uploaded.
- **Media Filter** to display the following options:
 - **All** to display all media.
 - **Pictures Only** to display only pictures.
 - **Videos Only** to display only videos.
- **Album List** to display the My Album list.

Recording Videos

In addition to taking pictures, you can also record, view, and send videos to your friends and family with your phone's built-in video camera.


To record a video:

1. Select **Main Menu > Pictures > Camcorder > Video Mail** or **Long Video** to activate video mode. (Additional video options are available through the video mode **Options** menu. See “Video Mode Options” on page 135 for more information.)
2. Using the phone's main LCD as a viewfinder, aim the camera lens at your subject.
3. Press **Record** (left softkey), , , or the side camera key to begin recording. (The maximum recording time is 20 seconds.)
4. Press **Done** (left softkey) or the side camera key to stop recording. (The video will automatically be saved to the In Phone Folder if you do not have a microSD card inserted. If you have a microSD card in the phone then the video will be automatically saved to your memory card instead. To change this option go to the Pictures menu, select **Settings and Info**, and then select the **Auto-Save to** option. Select **Memory Card** or **In Phone**.)

5. Press **Options** (right softkey) for more options:
- **Play** to play the video that was just captured.
 - **Send** to send the video to up to 25 contacts at one time.
 - **Upload** to upload videos to the Picture Mail Web site (www.sprint.com/picturemail). Depending on your settings, you may be prompted to accept a data connection. Choose **My Uploads** or **My Albums**.
 - **Assign** to assign the video as an animated screen saver or ringer.
 - ◆ **Screen Saver** to display the currently highlighted picture as a screen saver.
 - ◆ **Ringers** to display the video for all incoming calls.
 - **Delete** to delete videos in the In Phone or Memory Card folder.
 - **Post to Service** to send the video to a number of popular third-party Web image services.
 - **Review/Send Media** to display the videos saved in the In Phone folder or to send videos.
 - **Take New Video** to return to camcorder mode.


Video Mode Options

When the phone is open and in camcorder mode, press **Options** (right softkey) to display additional camera options:

- **Video Light** to activate the video light.
- **Color Tone:** Press the navigation key right or left to select **Normal**, **Black & White**, **Negative**, or **Sepia**. (The default setting is **Normal**.)
- **Image Controls** to select from the following options:
 - **Brightness** to select **Auto** or **Manual** brightness control. If you select **Manual**, press the navigation key right (increase) or left (decrease) to select a setting and press  to apply the selected setting.
 - **White Balance** to adjust white balance based on changing conditions. Select from **Auto**, **Tungsten**, **Fluorescent**, **Sunny**, **Cloudy**, or **Manual -5~5**.
- **Settings** to select **Resolution**, **Quality**, **Cue Sound**, or **Video Length**. (See “Selecting Video Settings” below for details.)
- **Review/Send Media** to display the videos saved in the In Phone or Memory Card folder and to send the videos.
- **Camera Mode** to switch to Camera mode. (See “Taking Pictures” on page 116 for details.)

Selecting Video Settings

To select your video settings:



1. From camcorder mode, select **Options > Settings**.
2. Select one of the following options and press :
 - **Resolution** to select a video's file size (**QCIF(144*176)**, **sub-QCIF(96*128)**).
 - **Quality** to select the video quality setting (**Fine**, **Normal**, or **Economy**).
 - **Cue Sound** to select a cue sound (**Cue 1~3**, or **Off**).
 - **Video Length** to select **Video Mail** or **Long Video**.

Sending Picture Mail

Once you've taken a picture or video, you can use the messaging capabilities of your phone to instantly share it with family and friends. You can send a picture to up to 25 people at a time using their email addresses or their wireless phone numbers.


Sending Pictures From the In Phone Folder


To send pictures from the In Phone folder:

1. Press **Main Menu > Pictures > My Albums > In Phone**.
2. Highlight a picture you wish to send and press . (The check box in the lower right corner of the picture will be marked. You can select multiple pictures.)
3. Press **Options** (right softkey) > **Send**.
4. Select **From Contacts, Mobile, Email,** or **Recent List** and press .

Note

The first time you send Picture Mail, you will be prompted to register your Picture Mail account. (See "Registering Your Sprint Picture Mail Account" on page 118.)



5. Select a contact or enter a mobile number or an email address using the keypad, and press . (This action activates the input keys on the phone side).
6. Use the keypad to enter a number or email address and press **OK** (left softkey) to continue.
7. Enter additional recipients or press **Next** (left softkey) to continue.

8. If you wish to include a subject, scroll to Subject and press **Add** (right softkey). Enter your subject using the keypad and press **Next** (left softkey) to save and exit. (The phone then deactivates the phone and activates the Main LCD, which displays a preview of the message.)
9. If you wish to include a text message, scroll to Text and press . Enter your message using the phone's keypad (or press **Options** (right softkey) to select from **Preset Msg** or **Recent Msg**) and press **Next** (left softkey) to save and exit.
10. If you wish to include a voice memo message with the picture, use the Navigation Pad to highlight the Audio box and press **Record** (right softkey). Press **Stop** (left softkey) to stop recording. (The maximum recording time is 10 seconds.)
11. Confirm the recipients, subject, message, attached audio and picture.
 - To change a recipient, highlight the recipient, select the appropriate softkey, and follow the instructions in step 5 to select or edit the recipient.
 - To change the text message, scroll to Text and select the appropriate softkey.
 - To change the voice memo, highlight the box next to **Audio**, select **Review**, and select **Re-Record** under **Options**.
 - To change the attached picture(s), select the thumbnail picture and press **Change** (right softkey). Select In Phone and press **Next** (left softkey).
12. Press **Send** (left softkey) to send the picture. If you are notified that "**Your message is being sent,**" press **Continue** (left softkey) to complete the process of sending the picture.

Sending Pictures From Messaging

You can also send Picture Mail from your phone's Messaging menu.

To send pictures from the Messaging menu:

1. Select **Main Menu > Messaging > Send Message > Picture Mail**.
2. **From Contacts** or **Recent List** to select a contact, or select **Mobile** or **Email** and enter a mobile number or an email address using the keypad and press **OK** (right softkey).
3. Enter additional recipients or press **Next** (right softkey) to continue.
4. Use the navigation key to select one of the following media sources and press .
 - **In Phone**
 - **Memory Card**
 - **Online Albums**
 - **Take New Picture**
 - **Take New Video**
 - **Text Only**
5. Display the picture you wish to send and press . (You can select multiple pictures.)
6. Press **Next** (right softkey) to continue.

Tip

To take and send a new picture from Messaging, select **New Picture** during step 4 above, take the new picture, press **Next** (right softkey), and follow steps 5-12 in "Sending Pictures From the In Phone Folder" on page 132.

Managing Picture Mail

Using the Picture Mail Web Site

Once you have uploaded pictures from your phone to your online Picture Mail account at [**www.sprint.com/picturemail**](http://www.sprint.com/picturemail), you can use your computer to manage your pictures. From the Picture Mail Web site ([**www.sprint.com/picturemail**](http://www.sprint.com/picturemail)) you can share pictures, edit album titles, add captions, and organize images. You can even send your pictures to be printed at participating retail locations.

You will also have access to picture management tools to improve and customize your pictures. You'll be able to lighten, darken, crop, add antique effects, add comic bubbles and cartoon effects, and use other features to transform your pictures.


To access the Picture Mail Web site:

1. From your computer's Internet connection, go to [**www.sprint.com/picturemail**](http://www.sprint.com/picturemail).
2. Enter your phone number and Picture Mail password to login.

Managing Online Pictures and Videos From Your Phone

You can use your phone to manage, edit, or share pictures you have uploaded to the Picture Mail Web site at www.sprint.com/picturemail.

To view your online pictures from your phone:

1. Select **Main Menu > Pictures > My Albums > Online Albums**. (Depending on your settings you may be prompted to accept a data connection.) (The **Uploads** folder and your albums appear.)
2. Highlight Uploads or an album title and press  to display thumbnail images (up to nine per screen).


Tip

To expand a selected picture from thumbnail to full-screen, press **Expand** (left softkey).

3. Use the navigation key to select a picture.
4. Press **Options** (right softkey) to display your online picture options.
 - **Send**
 - **Assign**
 - **Delete**
 - **Print**
 - **Post to Service**
 - **Save To**
 - **Copy/Move**
 - **Detail/Edit**
 - **Media/Filter**
 - **Album List**

Uploading Pictures



To upload pictures:

1. Select **Main Menu > Pictures > My Albums > In Phone** or **Memory Card**. (Thumbnail pictures will be displayed.)
2. Select the picture(s) you wish to upload by placing a check mark on each image and press **Options** (right softkey).
3. Select **Upload** and choose **Upload Selection** or **Upload All** and press . (Up to 30 pictures at a time can be uploaded.)
4. Press **Continue** (left softkey) to start uploading.


Downloading Your Online Pictures

From your online Picture Mail albums display at www.sprint.com/picturemail, you can select pictures to download to your phone.


To download pictures from the Picture Mail Web site:

1. From the online pictures display, select the picture you wish to download and press **Options** (right softkey).
2. Highlight **Assign** and press .
3. Select one of the following options and press .
 - **Picture ID** to download and assign the selected picture as a Picture ID.
 - **Screen Saver** to download and assign the selected picture as a screen saver.
 - **Incoming Calls** to download a picture and assign to incoming calls with or without caller ID.

Accessing Online Picture Options From Your Phone

1. Select a picture from your online Picture Mail.
 2. Press **Options** (right softkey) to display options.
 3. To select an option, highlight it and press .
- **Copy/Move** to copy or move pictures to a selected album:
 - ♦ **Copy This** to copy the selected picture to the album.
 - ♦ **Copy All** to copy all pictures in the current album (or Inbox) to the target album.
 - ♦ **Move This** to move the selected picture to the album.
 - ♦ **Move All** to move all pictures in the current album (or Inbox) to the target album.
 - **Save to Phone** to copy the selected picture to the Saved to Phone folder.
 - **Erase** to select **Erase Selection** or **Erase All** to erase a single picture or all pictures saved in the current album (or Inbox).
 - **Expand** (left softkey) to expand the selected picture.

To access your Online Albums options from your phone:

1. Display the album list in the Online Picture Mail menu.
2. Use the navigation key to select an album (or Inbox).
3. Press **Options** (right softkey) to display options.
4. To select an option, highlight it and press .
 - **Send** to send the album through the Picture Mail Web site.
 - **Create Album** to create a new album.
 - **Album Info** to display information about the album. You can view the name of the album, the creation date, and the number of pictures and videos in the album.


Printing Pictures Using PictBridge

PictBridge is an industry standard established by the Camera & Imaging Products Association (CIPA) that enables a range of digital photo solutions, including direct photo printing from a digital camera to a printer without the need for a PC.

Printing From Your Phone

Your phone's built-in camera allows you to print images directly to a printer using the PictBridge technology. A USB cable must be connected between the two devices before any printing can occur.

To use PictBridge to print pictures from your phone:

1. Insert one end of the USB accessory cable into the USB slot on the printer. (The printer must support PictBridge technology.)
2. Select **Main Menu > Pictures > PictBridge**.
3. Insert the other end of the USB accessory cable into your phone.
4. Read the Connect Printer message and press **Next** (left softkey). The Select Folder pop-up appears in the display. Select the folder location of the image.
5. Highlight the desired image and press **Next** (left softkey). (To select multiple images, press  to place a check mark next to each image selected.)
6. Highlight **Copies** and press the navigation key left or right to select the desired number of copies to print.

7. Press the navigation key down to select **Type**. Press the navigation key left or right to select one of the following:
 - **Standard**: prints the standard image.
 - **Index**: prints the index information.


Note

These options may vary and are dependent on the printer's capabilities.

8. Press the navigation key down to select **Paper Size**. Press the navigation key left or right to select an available print size.

Note


These sizes may vary and are dependent on the printer's capabilities.

9. Press the navigation key down to select **Date**. Press the navigation key left or right to turn this option on or off.
10. Press the navigation key down to select **Border**. Press the navigation key left or right to turn this option on or off.
11. Press **Preview** (right softkey) to preview the image, or press **Print** (left softkey) to print the image.
12. Select **Yes** to confirm printing and press .

Settings and Info

The settings and info menu allows you to configure where pictures or videos are saved, view your account information, or switch the format between portrait or landscape mode.

To access the settings and info menu:

1. Select **Main Menu > Pictures > Settings and Info**.
2. Select one of the following options and press .
- **Auto-Save to** to select where to save pictures and videos. The available options are **Memory Card** and **In Phone**.
- **Account Info** to display your current account settings via an online connection.

Using Bluetooth®

In This Section

- ◆ **Turning Bluetooth On and Off** (page 144)
 - ◆ **Using the Bluetooth Settings Menu** (page 145)
 - ◆ **Bluetooth Profiles** (page 147)
 - ◆ **Pairing Bluetooth Devices** (page 149)
-


Your phone features built-in Bluetooth technology, allowing you to share information more easily than ever before. Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets, hands-free car kits, and Bluetooth-enabled handhelds, PCs, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 10 meters (30 feet).

This section details how to set up and make the most of your phone's Bluetooth capabilities.


Turning Bluetooth On and Off

By default, your device's Bluetooth functionality is turned off. Turning Bluetooth on makes your phone "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on:

1. Select **Main Menu > Settings > Bluetooth > On/Off**.
2. Press the navigation key up or down to select **On** and press  to enable Bluetooth.

To turn Bluetooth off:

1. Select **Main Menu > Settings > Bluetooth > On/Off**.
2. Press the navigation key up or down to select **Off** and press  to disable Bluetooth.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:



indicates Bluetooth Enabled (Hidden).



indicates Bluetooth Enabled (Visible).




indicates Bluetooth Connected.

Using the Bluetooth Settings Menu

The **Bluetooth Settings** menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Entering or changing the name your phone uses for Bluetooth communication.
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Displaying your phone's Bluetooth address.



To access the Bluetooth Settings menu:

1. Select **Main Menu > Settings > Bluetooth**.
2. Use the navigation key to select **Visibility** or **Device Info**, and press .

Bluetooth Settings: My Bluetooth Name

The **My Bluetooth Name** section of the Bluetooth Settings menu allows you to select a Bluetooth name for your phone. Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your visibility settings.


To set a Bluetooth name for your phone:

1. Select **Main Menu > Settings > Bluetooth > Device Name**.
2. Press  to clear the current name.
3. Use your keypad to enter a new name and press  to save and exit. (See "Entering Text" on page 28.)

Bluetooth Settings: Visibility

The **Visibility** section of the Bluetooth Settings menu allows you to manage your phone's availability to other Bluetooth devices.

To configure your phone's visibility (discoverability) to other Bluetooth devices:

1. Select **Main Menu > Settings > Bluetooth > Visibility**.
2. Select your desired visibility setting and press :
 - **Hidden** to prevent other Bluetooth devices from detecting and identifying your phone.
 - **Visible for 3 min** to allow Bluetooth devices to detect and identify your phone for three minutes.
 - **Always Visible** to allow Bluetooth devices to detect and identify your phone at any time it is within range.

Note

Any changes you make to your Bluetooth settings will be saved to the current profile when you exit the Bluetooth Settings menu.

Bluetooth Settings: My Bluetooth Address

To display your phone's Bluetooth address:

- ▶ Select **Main Menu > Settings > Bluetooth > Device Info**.

Bluetooth Profiles

Different profiles can be used for specific Bluetooth functions.

- **Headset Profile (HSP)** – This profile functions as a wireless ear jack. When an incoming call is received, the ringer can be heard through the headset and a built-in alert tone can be heard through the phone. The call can then be received by pushing a button. While using the phone, you can use the headset instead of the phone by pushing a button on the headset, the same as inserting a jack into the phone. Increase or decrease the volume by using the volume key on the side of the phone.
- **Hands-Free Profile (HFP)** – This profile functions as a wireless car kit. Incoming calls ring to the hands-free headset or device. Calls can be received by pressing a button on the headset or device. For dialing, four functions are supported: recent call dial, voice dial, speed dial, and number dial. Increase or decrease the volume by using the volume key on the side of the phone.
- **Dial-Up Network Profile (DUN)** – This profile functions as a wireless data cable, connecting a PC or PDA to a network through your phone.
- **Object Push Profile (OPP)** – You can send a Contacts or a Calendar entry in your phone to other Bluetooth-enabled devices. The menu for “Send Contact via Bluetooth” is under “**Contacts > Find/Add Entry.**” The menu for “Send Calendar via Bluetooth” is under “**Tools > Scheduler > Options.**”

- **Advanced Audio Distribution Profile / Audio / Video Remote Profile (A2DP / AVRCP)** – The A2DP profile allows you to connect other A2DP-compatible accessories including Bluetooth stereo headsets.* The AVRCP profile enables you to rewind, fast forward, pause, and resume media playback with other AVRCP-compatible accessories including Bluetooth stereo headsets.

When a call is received during playback, the playback is automatically suspended. After the call is complete, simply resume playback from either the accessory headset or from the phone.

Supported media formats: AAC, WMA, MP3, and M4A.

Unsupported media formats: M3U, streaming media, and MP4.

** When using a Bluetooth headset, the headset volume can be controlled only by the headset volume control – the phone's volume control will not affect the headset.*

- **Basic Printing Profile (BPP)** – You can print pictures on your phone directly to a printer, without the need for a PC. This function works with BPP-profile-enabled printers. This option can be found under “**Pictures > My Albums > (Select Album) > Options > Print > Bluetooth**” or “**Tools > Bluetooth > Trusted Devices > (Select Printer Device) > Print.**”
- **File Transfer Profile (FTP)** – With an FTP connection, you can move or copy files from your PC to your phone. However, you cannot transfer files from your phone to your PC. By default, FTP transfers take place in your Exchange Folder, but you may also designate the files to be sent either to the DCIM.

To access the Exchange Folder:

Select **Main Menu > Tools > Bluetooth > <Settings> > Exchange FTP Folder.**



- **Phone Book Access Profile (PBAP)** - With a PBAP connection, you can see your phone's Call History and phonebook, including detailed information about Contacts entries. To use this function, your car kit must support PBAP.

Pairing Bluetooth Devices

Add Device

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passcode is shared between devices. (Passcodes are typically four digits. Please refer to your device user guide for further passcode instructions, as passcodes may be device-specific or user-defined.)

To pair your phone with another Bluetooth device:

1. Select **Main Menu > Tools > Bluetooth > <Add New> > Search**. (Your phone will display a list of discovered in-range Bluetooth devices.)
2. Select the device you wish to pair with and press .
3. Enter the passcode and press .


Trusted Devices

After you have set up a Bluetooth wireless connection between your phone and another Bluetooth-enabled device, you may want to set up additional trusted devices. When your phone recognizes a trusted device, it automatically accepts communication, bypassing the discovery and authentication process.

To create a trusted pair:

- Select **Add Device** and press . The phone starts a device search. Scroll to the device you want to pair with and press .

Exchange passcodes. The device is added to the Paired devices list.

- To cancel pairing: Scroll to the device whose pairing you want to cancel and press .

If you are currently connected to a device, and delete the pairing with that device, the pairing is removed and the device connection is terminated, but the Bluetooth function remains active on the phone.

Note

The phone supports Bluetooth specification version 1.1.

Exchange Folder

When your phone has an FTP connection, you may transfer files from your PC to your phone. However, you cannot transfer files from your phone to your PC.

To access the Exchange Folder:

1. Select **Main Menu > Tools > Bluetooth > <Settings> > Exchange FTP Folder**.
2. Select one of the following options:
 - **Memory Card** (Memory Card) : Upload any type of file.
 - **Pictures** (In Phone / Memory Card): Allows you to upload picture and video files.(You can also check this in **Main Menu > Pictures > My Albums > In Phone / Memory Card**.)
 - **Music** (Memory Card only): Allows you to upload music files. (You can also check this in **Main Menu > Music > All My Music**.)
 - **Voice Memo** (In Phone): Upload voice memo files. (You can also check this in **Main Menu > Tools > Voice Memo**.)

Using the Bluetooth Transfer Audio Function During a Call

1. Check that a Bluetooth headset is connected to your phone.
2. During the call, transfer the phone's sound output from the phone to the headset (select **Transfer to Bluetooth**); or from the headset to the phone (select **Transfer to Phone**).

Note

Bluetooth QD ID (Qualified Design ID) is mandatory marking by Bluetooth SIG (Bluetooth Special Interest Group) for all models supporting Bluetooth.

Bluetooth QD ID B012725

Section 2

Pivot Service Features



Pivot Service Features: The Basics

In This Section

- ◆ **Using Voicemail** (page 155)
 - ◆ **Using SMS Text Messaging** (page 156)
 - ◆ **Using SMS Voice Messaging** (page 159)
 - ◆ **Using Caller ID** (page 161)
 - ◆ **Responding to Call Waiting** (page 162)
 - ◆ **Making a Three-Way Call** (page 163)
 - ◆ **Using Call Forwarding** (page 164)
-

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your wireless service. This section outlines your basic Pivot service features.

Note

For complete information about Pivot calling features and linked voicemail service, please see the *Getting Started with Pivot* guide that came with your phone.

Using Voicemail


Setting Up and Using Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

Complete details on setting up and using your voicemail can be found in the *Getting Started with Pivot* guide that came with your phone. For additional information, please contact your cable provider.

Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.
- By displaying  at the top of your screen.

Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

To clear the icon from the display screen:

1. Select **Main Main Menu > Messaging > Voicemail > Clear Count.**
2. Select **Yes** and press .


Using SMS Text Messaging



With SMS Text Messaging, you can use other people's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones – and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as “I'm running late, I'm on my way,” that make composing messages fast and easy.

Composing SMS Text Messages




To compose an SMS Text message:

1. Select **Main Menu > Messaging > Send Message > Text Message** and select the entry method you prefer:
 - **From Contacts** to select a recipient from your internal Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
 - **Mobile** to use the keypad to enter the wireless phone number of the person to whom you wish to send a message.
 - **Email** to enter the recipient's email address.
 - **Recent List** to select a recipient from your recent messages.
2. Press  to save the recipient. (To include additional recipients, input a new phone number or email address. You may include up to 25 recipients per message.)

3. Press **Next** (left softkey) when you have finished selecting/entering recipients, and compose a message or use the preset messages or smileys (emoticons) and press .
 - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See “Entering Text” on page 28.)
 - To use a preset message or a smiley, press the right softkey, select **Preset messages** or **Smileys**, and then highlight your desired message or emoticon and press .

Note

For more information about using and managing preset messages, see “Managing Preset Messages” on page 47.





4. Scroll to **Priority** and press your navigation key right or left to set the message priority (**Normal** or **Urgent**).
5. If you wish to change your callback number, scroll to it and press , then select **None**, **My Phone Number**, or **Other**, and press . (If you select Other, enter the desired number and press .)
6. Press **Send** (left softkey) to send the message.

Accessing SMS Text Messages

To read an SMS Text message:

- ▶ When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.



To reply to an SMS Text message:

1. While the message is open, press **Reply** (left softkey).
2. Compose your reply or use the preset messages or icons.
 - To type a message, use your keypad to enter your message. Use the right softkey to select a text input mode. (See "Entering Text" on page 28.)
 - To use a preset message or a smiley, press the right softkey, select **Preset messages** or **Smileys**, highlight your desired message or emoticon, and press .
3. Scroll to **Priority** and press your navigation key right or left to set the message priority (**Normal** or **Urgent**).
4. If you wish to change your callback number, scroll to it and press , select **None**, **My Phone Number**, or **Other** and press . (If you select **Other**, enter the desired number and press .)
5. Press **Send** (left softkey) to send the message.

Using Preset Messages

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add or edit preset messages:

1. Select **Main Menu > Settings > Messaging > Preset Messages > <Add New>**.
– or –
Highlight a message you wish to edit and press , select **Edit** or **Delete**.
2. Enter your new message or changes and press .
(See “Entering Text” on page 28.)

Using SMS Voice Messaging



In addition to sending and receiving SMS Text messages, your phone is enabled with SMS Voice Messaging. With SMS Voice Messaging, you can quickly and easily send a voice message to other SMS-enabled phones or working email addresses without making a phone call. Just record a message and send it directly to the recipient’s phone messaging inbox.

Activating SMS Voice Messaging

To use SMS Voice Messaging capabilities, you will first need to register your phone. Once you have registered, incoming SMS Voice messages will be automatically downloaded to your phone.

Playing an SMS Voice Message

To play an SMS Voice message from the main menu:

1. Select **Main Menu > Messaging > Voice SMS**. ( indicates an unplayed message.)
2. Select the message you want to play.
3. Press  to play the message. (To display the message options, press **Options** [right softkey].)

Composing SMS Voice Messages

To compose an SMS Voice message:

1. Select **Main Menu > Messaging > Voice SMS**.
2. Press **Options** (right softkey) > **Compose New**.
3. Select **From Contacts**, **Mobile**, **Email**, or **Recent List** to enter a recipient's wireless phone number or email address directly.
4. Press **Next** (left softkey) when you have finished selecting and entering recipients.
5. Start recording after the beep. (You can record up to two minutes.)
6. To finish recording, press **Done** (left softkey).
7. Press **Send** (left softkey) to send the voice message.

Accessing SMS Voice Messages

To play an SMS Voice message:

- ▶ When you receive a voice message, a pop-up notification will automatically appear on your phone's main display screen. Select **Yes** to access the SMS Voice Message.


To reply to an SMS Voice message:

1. From the SMS Voice inbox, press **Reply** (left softkey).
2. Record your reply, then press **Send** (left softkey).

Using Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:


1. Press    .
2. Enter the number you want to call.
3. Press .

To permanently block your number, call Sprint Customer Service.

Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- ▶ Press . (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- ▶ Press  again.




Tip

For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing ***70** before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

To make a Three-Way Call:





1. Enter a number you wish to call and press .
2. Once you have established the connection, enter the second number you wish to call and press . (This puts the first caller on hold and dials the second number.)
3. When you're connected to the second party, press  again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all other callers are disconnected.






Using Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

To activate Call Forwarding:

1. Press   .
2. Enter the area code and phone number to which your future calls should be forwarded.
3. Press . (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press    .
2. Press . (You will see a message and hear a tone to confirm the deactivation.)

Note

You are charged a higher rate for calls you have forwarded.

Pivot Multimedia Services

In This Section

- ◆ **Pivot Multimedia Applications** (page 166)
 - ◆ **Getting Started With Mobile Web** (page 167)
 - ◆ **Messaging** (page 172)
 - ◆ **Mobile TV** (page 174)
 - ◆ **Downloading Premium Services Content** (page 177)
 - ◆ **Exploring the Mobile Web** (page 180)
 - ◆ **Sprint On Demand** (page 185)
-

Pivot offers easy and amazing data services you will really use.

These features – including messaging, games, downloadable ringers and screen savers, and Mobile Web access – let you have fun, stay in touch, and stay informed no matter where you go on the Sprint National Network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of your phone's multimedia data services.

Pivot Multimedia Applications

Here is a brief list of the applications available through your phone with Pivot service.

Messaging – Send and receive emails and instant messages on your phone, and participate in Wireless Chat (page 172).

Mobile TV – Watch live TV on the go with full-motion video and vivid sound. Use your phone to watch news, sports, weather, movie previews, and entertainment channels (Getting Started with Pivot guide and page 174).

Picture Mail – Instantly shoot, share, and print sharp digital pictures with your phone (page 115).

Sprint Music StoreSM – Wirelessly download full stereo-quality, digital tracks directly to your phone (page 187).

Downloadable Content (page 177)

- **Games** – Download and play exciting games with full-color graphics, sound, and vibration.
- **Ringers** – Personalize your phone by downloading and assigning different ringers to numbers in your Contacts.
- **Screen Savers** – Download unique images to use as screen savers – or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.

Mobile Web – Experience full-color graphic versions of popular Web sites from your phone (page 167).

Sprint On Demand – Set and then receive customized, up-to-date information on sports, weather, news, money, and more, on demand – the way you want it (page 185).

Getting Started With Mobile Web

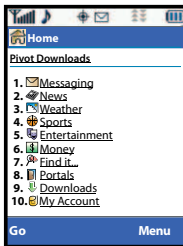
With your phone and Pivot service, you are ready to start enjoying the advantages of the Mobile Web. This section will help you learn the basics of using your phone's multimedia services, including launching a data connection, and navigating the Mobile Web with your phone.

Launching a Mobile Web Connection

To launch a **Mobile Web** connection:

- ▶ Select **Web** from the Pivot Theme. (Your data connection will start and a list of available options will be displayed.)

Web Home Page



(example, subject to change)

Note

If Net Guard is enabled and displayed (see page 168), press **OK** (left softkey) to continue and access the Web.

While connecting, an animation will be displayed on the screen.

If you had a previous data connection, you may not see the animation when you start the session again.

Net Guard

When you first connect to the Web, the Net Guard will be displayed to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:


- ▶ Select **Main Menu > Settings > More... > Data > Net Guard**.
 - Select **On** to activate the Net Guard.
 - Select **Off** to deactivate the Net Guard.

Note


When enabled, the Net Guard appears only once as long as you have not turned the phone off and on.

Data Connection Status and Indicators

Your phone's display lets you know the current status of your data connection through indicators which are displayed at the top of the screen. The following symbols are used:

 This icon represents your high-speed (EVDO) Mobile Web connection and coverage. A **black** icon indicates an active connection (data is being transferred); the triangles will blink gray, black, and white to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the data connection will terminate.

A **gray** icon indicates that your high-speed Mobile Web service is dormant. (No data is being sent or received.)

 This icon represents your standard (3G) Mobile Web connection and coverage. The black icon indicates an active connection (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the data connection will terminate.

A gray icon indicates that a data connection is dormant. (No data is being sent or received.) Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.

Navigating the Web

Navigating through menus and Web sites is easy once you've learned a few basics. Here are some tips for getting around:


Softkeys

While on the Web, the bottom line of your phone's display contains one or more softkeys. Softkeys are shortcut controls for navigating around the Web, and they correspond to the keys directly below the phone's display screen. The right softkey will always provide access to the browser menu (see page 180).

Tip

Depending on which Web sites you visit, the label on the left softkey may change to indicate its function.

To use softkeys:

- ▶ Press a softkey. (If an additional pop-up menu is displayed when you press the softkey, select an item with your keypad [if options are numbered], or highlight it and press .)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

- ▶ Press the navigation key up or down.


To scroll page by page through Web sites:

- ▶ Press the side volume key.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- ▶ Use the navigation key to highlight an item, and then press a softkey (or press ).

Tips

You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "Go."

If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing **0** key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which are displayed as underlined text, allow you to jump to different Web pages, select special functions, or even place phone calls.

To select links:

- ▶ Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- ▶ Press the  key on your phone.

Note

The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the home page from any other Web page:

- ▶ Press and hold .
- or –
- Press the right softkey > **Home** > **OK** (left softkey).

Messaging

You can send and receive emails, text messages, and Picture Mail messages, and participate in Web-based chatrooms right from your phone. Messaging allows you to stay connected to friends, family, and coworkers 24 hours a day anywhere on the Sprint National Network.

Message Types

There are many types of text messaging available on your phone. These include:

- **SMS Text Messaging** (page 156).
- **Instant Messaging** (see below).
- **Mobile Email** (see the *Getting Started with Pivot* guide).
- **Picture Mail** (page 132).
- **Wireless Chat** (page 173).

Instant Messaging

Pivot provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger™, MSN® Messenger, and Yahoo!® Messenger.

To access instant messaging clients from your phone:

1. Select **Web** from the Pivot Theme. (The browser will start and display the home page.)
2. From the home page, select **Messaging > Instant Messaging**.
3. Select an IM provider, such as **AOL Instant Messenger**, **MSN Messenger**, or **Yahoo! Messenger**.

4. Use your keypad to enter the required sign-in information for the selected provider, such as user name or password, and select **Sign In**. (Your IM screen for the selected provider will be displayed.)

Note The information required to sign in will vary depending on the instant messaging provider you are accessing.

5. Follow the onscreen instructions to read, reply to, compose, send, and manage messages in your IM account.

Tip You can also access Instant Messaging from the phone's Messaging menu (**Messaging > IM > Instant Messaging**).

Wireless Chat

Pivot gives you the ability to join wireless chat rooms from your phone.

To access a chatroom from the browser:

1. Select **Web** from the Pivot Theme. (The browser will start and display the home page.)
2. From the home page, select **Messaging > Chat & Dating**.
3. Select a chat provider and follow the onscreen instructions to sign up and begin chatting.

Note Chat & Dating options change frequently, so check back often to see what's new.

Tip You can also access the Chat & Dating menu from the phone's Messaging menu (**Messaging > Chat & Dating**).

Mobile TV

With Mobile TV, you can watch live TV on the go right on your wireless phone. Accessing your Mobile TV channels is as easy as using the remote control in your living room.

Accessing Mobile TV

It's easy to access and view the channel listings on your phone from the Pivot Theme or from the main menu.

To access your Mobile TV channel listings:

1. Select **TV** from your Pivot Theme.
– or –
Select **Main Menu > My Content > Applications > [cable] Mobile TV**. Depending on your settings, you may be asked to accept a data connection.
 - If you do not currently have the Mobile TV application on your phone, you will be prompted to download it.
 - If you have the Mobile TV application on your phone, you may be prompted to launch the application to view content.
2. If applicable, follow the onscreen instructions to accept the license agreement, enter your ZIP code, and select a channel lineup.
3. Once the application is running, use your navigation key to scroll through the channel listings and available content (see page 175).

Tip

For more information about downloading and using the Mobile TV application, please see the *Getting Started with Pivot* guide.

Your Mobile TV Menu

With your Mobile TV application, you have access to a wide variety of live TV content, video clips, and streaming music options, all available through the Mobile TV main menu.

Menu options include:

- **Mobile TV** – From here, you can select live TV content that can be viewed immediately on your phone.
- **Video Clips** – The Video Clips are short 2-5 minute excerpts of prerecorded content immediately available for viewing on your phone.
- **Previews** – Select from a list of available movie and TV previews and watch immediately on your phone.
- **Home TV Listings** – This options allows you to view your home channel guide information.
- **Settings** – The Settings options allow you to control your Mobile TV application and get more information.
 - **Setup** allows you to access and change your original settings (for example, home ZIP code and channel lineup).
 - **Subscriptions** lets you view and cancel any Mobile TV content packages or a-la-carte content to which you previously subscribed from your phone.
 - **Help** provides information about the Mobile TV application and let you replay the Welcome Movie to become more familiar with Mobile TV and its features.

Purchasing Premium Channels and Content From Your Phone

If a program is grayed out in your Mobile TV application, you can select it and view information about programming and pricing. If you agree to subscribe to the programming, you will have immediate access to the selected service. You can later unsubscribe to any content purchased from your phone via Subscriptions under the settings menu.

Note

Only content subscribed to from your wireless phone can be unsubscribed from your wireless phone.

If you purchase an “a-la-carte” channel, it is purchased for an entire month. If you unsubscribe from the channel, it will no longer appear in your subscriptions, but it will be available for viewing until the end of the purchased month.

Content packages subscribed to from your wireless phone do not include data services. If you do not have an unlimited data package, significant additional usage charges may apply. Contact your cable provider for more information.

Downloading Premium Services Content

With Pivot service and your new phone, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Service content are outlined below.

Accessing the Download Menus

To access the download menus:

1. Select **Main Menu > My Content**.
2. Select a type of file or service (**Games, Ringers, Screen Savers, Applications, IM & Email, or Call Tones**).
3. Select **Get New** (if applicable). (The browser will start and take you to the corresponding download menu.)

To access the download menus from the Web browser:


- ▶ Select **Web** from the Pivot Theme, and then select **Downloads > Games, Ringers, Screen Savers**, or other items to go to the corresponding download menu. (For more information on navigating the **Web**, see “Navigating the Web” on page 170.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Featured** displays a rotating selection of featured items.
- **Browse Category** allows you to narrow your search to a general category, such as “Radio Top 25” or “Songs You Know” for Ringers or “What’s Hot” for Screen Savers. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Downloading an Item

Once you’ve selected an item, highlight it and press , or press **Go** (left softkey). You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download; and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When the **New Download** screen is displayed, the item has been successfully downloaded to your phone.)

Note


If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Once the item has been successfully downloaded and the completed screen appears, select an option to assign the ringer or screen saver, run the application, listen to music, play the game, etc.



Using My Content Manager

My Content Manager is a storage area on the network that is assigned specifically to your account. It allows you to store all your Premium Service downloadable files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

- ▶ Press  > **Web** > **Downloads** > **My Content Manager**.
(A list of your purchased items will be displayed.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see above), highlight the item you wish to download, and press . (The information page for the selected item will be displayed.)
2. Highlight **Download**, and press . (The item will be downloaded automatically. When the **New Download** screen is displayed, the item has been successfully downloaded to your phone.)
3. Once the item has been successfully downloaded and the completed screen appears, select an option to assign the ringer or screen saver, run the application, listen to music, play the game, etc.

Tip

You can also access My Content Manager through the phone's main menu. Press **MENU > My Content > [Games, Ringers, Screen Savers, Applications, or IM & Email] > My Content Manager**. The browser will start and take you to the corresponding content.

Exploring the Mobile Web

With Web access on your phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores, breaking news and weather, and shop on your phone anywhere on the Sprint National Network.

In addition to the features already covered in this section, the home page offers access to many colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Money, and Portals**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

Using the Browser Menu

Navigating the Mobile Web from your phone using the home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see “Navigating the Web” on page 170.

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active data session, from any page you are viewing.

To open the browser menu:

- ▶ Press the right softkey. (The browser menu will be displayed.)

Options available under the browser menu include:


- **Home.** Returns the browser to the home page.
- **Forward.** Allows you to go forward to the pages you have visited.
- **Mark this page.** Allows you to create new bookmarks.
- **View Bookmarks.** Allows you to view and access bookmarked sites.
- **Search.** Launches a Sprint search.
- **Send page to....** Allows you to send the URL you're viewing through SMS Text Messaging.
- **Go to URL....** Allows you to navigate directly to a Web site by entering its URL.
- **History.** Displays the pages you have visited.
- **Refresh this page.** Reloads the current Web page.
- **More....** Displays the additional menu options.
 - **Show URL.** Displays the URL (Web site address) of the site you're currently viewing.
 - **Restart Browser.** Refreshes the current browser session.
 - **Script Log.** Allows you to display the script log.

- **About Browser.** Allows you to display your browser's information.
- **Preferences.** Allows you to configure and manage your browser settings.

Creating a Bookmark

Bookmarks allow you to store the addresses of your favorite Web sites for easy access at a later time.

To create a bookmark:

1. Go to the Web page you want to mark.
2. Press the right softkey to open the browser menu.
3. Select **Mark this page** and press .
4. Press **Save** (left softkey) to save the bookmark.


Note

Bookmarking a page does not store the page's contents, just its address.

Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

Accessing a Bookmark

To access a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **View Bookmarks > OK** (left softkey).
3. Select the bookmark you'd like to access and press  to go to the Web site.

Deleting a Bookmark

To delete a bookmark:

1. Press the right softkey to open the browser menu.
2. Select **View Bookmarks > OK** (left softkey).
3. Select the bookmark you'd like to delete and press the right softkey.
4. Select **Delete**. (A confirmation screen will be displayed.)
5. Press **Yes** (right softkey) to remove the bookmark.

Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

1. Connect to the Web and press the right softkey to display the browser menu.
2. Select **Go to URL...**
3. Select **Input Address > OK** (left softkey).
4. Use your keypad to enter the URL of the Web site you wish to go to and press **OK** (left softkey).

Note

Not all Web sites are viewable on your phone.

Reloading a Web Page

To reload (refresh) a Web page:

1. Press the right softkey to open the browser menu.
2. Select **Refresh this page > OK** (left softkey).

Sending a Web Page

This feature allows you to send a URL (Web site address) you're viewing through SMS Text Messaging.

To send a Web page:

1. From an active data connection, press the right softkey to display the browser menu.
2. Select **Send page > OK** (left softkey).
3. To complete and send a Web Page, follow steps 2–6 in "Composing SMS Text Messages" on page 156.

Restarting the Web Browser

If the Web browser seems to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

1. Press the right softkey to display the browser menu.
2. Select **More... > OK** (left softkey).
3. Select **Restart Browser > OK** (left softkey).

Sprint On Demand

With the exclusive Sprint On Demand feature, you can personalize your phone's Web content to suit your needs. The Sprint On Demand feature makes it easier than ever to retrieve the most popular Web information and categories instantly. Sprint On Demand uses the ZIP code you provide to customize the content you receive, so you can get the information you want, when you want it.

Sprint On Demand acts like a Web browser's customized home page, displaying a variety of top categories such as News, Sports, Weather, Maps, Movies, and more. This information is updated throughout the day, so you'll always be up-to-date.

Initializing Your Sprint On Demand Service

To initialize your phone's Sprint On Demand service:




1. Select **Main Menu > On Demand**.
2. Enter your preferred ZIP code and press **Done** (left softkey). (The Sprint On Demand service will customize itself to your selected location and the Sprint On Demand menu screen will be displayed.)

Accessing Sprint On Demand Information

Finding the information you're looking for with Sprint On Demand is as easy as navigating a Web browser on your PC. (The following example will illustrate how to access News information.)

To access News information using Sprint On Demand:

1. Select **Main Menu > On Demand**. (The Sprint On Demand menu screen will be displayed.)

2. From the Sprint On Demand menu screen, select a category (in this case, News) and press . (You will be presented with a list of available news categories.)
3. Select a category and press . (You will see a list of related news stories.) To view an article, select it and press .
4. Use your navigation key to scroll through the news categories or stories. If applicable, the left and right softkeys will offer additional options.

Select other categories, such as Weather, Sports, and Movies, from the Sprint On Demand main screen and bring the information you want right to your mobile phone.

Updating Sprint On Demand Information

The Sprint On Demand news and information is automatically delivered to your phone throughout the day.

You can also manually retrieve updates from many of the Sprint On Demand menu pages.

To manually retrieve Sprint On Demand updates:

- ▶ From the Sprint On Demand menu page or a Sprint On Demand category page (such as News), press **Options** (right softkey) > **Update**. (Your phone will retrieve updates for the selected category.)

Sprint Music and Your Player

In This Section

- ◆ **The Sprint Music Store** (page 188)
 - ◆ **Playing Music on Your Phone** (page 190)
 - ◆ **Using the Sprint Music Manager** (page 194)
 - ◆ **Multitasking Using Muziq** (page 198)
-

With Muziq you have all your music in the palm of your hand.

The Sprint Music Store and Sprint Music Manager software work hand in hand with Muziq to help keep both your local and downloaded music collections organized and in sync with your phone.

The Sprint Music Store

Accessing the Sprint Music Store

The Sprint Music Store enables you to purchase and download digital music files to play on your phone or PC. You can access the Sprint Music Store from the phone's main menu. When you enter the store for the first time, you will be prompted to set up your user identification and password.

To access the Sprint Music Store:

1. Select **Main Menu > Music**.
2. Follow the onscreen instructions to establish your User ID and password.

Note


Your User ID for the Sprint Music Store is your 10-digit wireless phone number. The password may be any 4-digit number. The recommended password is the last four digits of your Social Security number.

3. Use your keypad and navigation key to explore the store.

Purchasing and Downloading Music

Now that you're in the store, you can shop for songs to purchase and download to your phone's microSD card.

To find and download music files from the Sprint Music Store:

1. From the Sprint Music Store opening page, select an option to browse the store:
 - **Featured Music** offers a revolving selection of highlighted songs and artists.
 - **Categories** allows you to choose from categories such as What's Hot and New Releases, and to browse genres.
 - **Search** gives you the option of searching for specific songs or artists. Just use your keypad to enter your search criteria in the available field.
2. Highlight the song you want and press . (The song information screen will be displayed.)
3. Select an option and press :
 - **Preview** to play an audio clip of the selected song.
 - **Buy Song** to purchase the song and download it to your phone's microSD card.
 - ◆ When you select **Buy Song**, the file will automatically download to your phone's microSD card. (If there is no microSD card installed or if there is not enough free memory space on the card, you will see an alert.)
 - ◆ Once the song has been downloaded to your microSD card, you will see options allowing you to listen to the song, add it to a playlist, or continue shopping. You can also visit <http://musicstore.sprint.com> to download your purchases to your PC.




Playing Music on Your Phone

Once you have music on your phone (either uploaded from the Sprint Music Manager or purchased from the Sprint Music Store), you're ready to start listening. Follow the steps below to use your phone to listen to all your music.

Note You must have a microSD card installed to use this feature.




Playing Music With the Phone Open

1. Select **Main Menu > Music** or press the Music Key on the side of your phone.
2. From the Sprint Music Store opening page, use your right navigation key to select the **Player** tab.
3. From the Player display, select an option:
 - **All My Music** to browse through all of your available music.
 - **<playlist>** to select a customized playlist you've created to organize your music.
 - **Create Playlist...** to set up a custom playlist of songs you like to hear together. Follow the onscreen instructions to create a name for the playlist, select songs by artist, genre, and title, and create an order for the playlist.

4. Once you've displayed a list of songs, you can browse through your available titles by Song, Artist, or Genre to select a specific song.
 - To play a song, select it and press .
 - To listen to a playlist, select it and press  to open the playlist, and then press  again to begin playing the selected playlist. (You can also highlight the playlist and use the softkey menu to begin listening.)


For more information about using the Sprint Music Store, visit the Sprint Web site at www.sprint.com/musicstore.

Music Listening Tips

- Use the phone's volume keys to adjust the music volume.
- Press  to toggle between Play and Pause.
- Press and hold the left side of the navigation pad to scan backwards through a song. Press and release the left side to return to the beginning of the song.
- Press and hold the right side of the navigation pad to scan forward through a song. Press and release the right side to start playing the next song in the list.
- You can press  on the external navigation pad or with the phone open you can press **Menu** (right softkey) for options to go back to the player tab or the Sprint Music Store.
- To shuffle the playback order of a list, during playback select **Menu > Shuffle Order** and press . A shuffle icon then appears to the left of the rewind button onscreen.

Exiting the Music Player

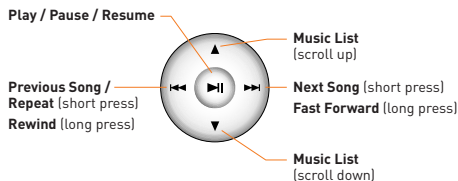
You can exit the music player screen while still listening to your music, or you can terminate the application to quit.

- ▶ To return to standby mode while still listening to your music, press  to launch an onscreen pop-up menu where you can choose:
 - **Application Manager** to launch the Application Manager which manages all currently active applications (see page 198).
 - **Send to Background** to keep the music from your current playlist playing in the background and returns you to the Main LCD standby screen.
 - **Resume** to take you back to the previous music playback screen.
 - **Exit** to terminate the currently selected application and returns you to the Main LCD standby screen.


Playing Music With the Phone Closed

In addition to using the main menu, you can select and listen to music by simply touching the external navigation pad.


External Navigation Pad



To deactivate the keyguard:

- ▶ Press and hold the side volume key until the screen displays the message “Key guard is off.”
- ▶ Press  to start the music application.

To play music:

- ▶ Press and hold the side camera key to unlock the key guard. Press  or the side music key to start the music application.

Using the Sprint Music Manager

The Sprint Music Manager application is a program you can download to your computer to help you organize, manage, and play all your music. You can also use the Sprint Music Manager to copy your compatible music files right from your computer to your phone's microSD card (using the adapter or an optional USB connection), including purchases you make from the Sprint Digital Lounge.

Getting Sprint Music Manager

1. On your computer, go to www.sprint.com/downloads and download the **Sprint Music Manager** application.
2. Follow the onscreen instructions to install and launch the application, including accepting the license agreement and rebooting your computer, if necessary.

Launching Sprint Music Manager

- ▶ Double-click the **Sprint Music Manager** icon on your computer's desktop (or select **Start > Programs > Sprint Music Manager > Sprint Music Manager**). The application will launch and display the main menu.

Tip

The first time you use Sprint Music Manager, an onscreen Quick Start Guide will offer a tour of the application. Follow the instructions to learn more.

Overview of Sprint Music Manager

Sprint Music Manager makes it easy to organize music on your computer, acquire new music from the Sprint Digital Lounge, and transfer music to your phone's microSD card.

The Sprint Music Manager application screen is divided into three tabs:

Manage allows you to organize and manage all the music on your computer. Click **Search** to look for compatible music files on your computer (including **MP3**, **WMA**, **MP4**, and **WAV**), and then use the window to organize your songs and create playlists. The Manage tab also has a built-in player to let you play your songs on your computer.

Get lets you use Sprint Music Manager to sign on to the Sprint Digital Lounge and purchase new music for your phone and your computer.

Transfer makes it easy to transfer your music from your computer to your phone's microSD card, using an optional USB connection. (See "Connecting Your Phone and Your Computer" on page 196.)


Transferring Music to Your Phone

The Sprint Music Manager lets you transfer music from your computer to your phone's microSD card. You can access and transfer your existing music collection (on computer) or you can purchase and transfer new music from leading online music stores.

Connecting Your Phone and Your Computer

Transferring music requires a direct USB connection between your computer and your phone.

To configure your phone for direct USB communication:

1. Turn the phone on by pressing . Make sure the phone is not locked and that a microSD card has been previously installed. (See “Using the microSD Card” on page 103.)
2. Insert the USB connector into a USB port on your computer.
3. Connect the remaining end of the USB cable into the power interface connector.
4. If necessary, complete the “Found New Hardware” wizard on your computer. When ready, the computer will display “New Device Detected” and a new drive letter will be assigned to the phone.
5. Select **Main Menu > Tools > USB Mode > Transfer Music**.
– or –

When a USB cable is connected to your PC and your phone, files are automatically detected.

6. Once the phone has established an active connection to the computer, the **Connected** indicator appears at the upper-right corner of the screen. Your phone is now ready to receive music files from your computer. See “Using the Transfer Tab” on the following page to copy music to your phone's microSD card.

Using the Transfer Tab

This tab allows you to copy music files from your computer to your phone's microSD card.

To copy songs to your phone:

1. Connect your phone and your computer using the supplied USB cable. (See "Connecting Your Phone and Your Computer" on page 196.)
2. With the Music Manager open on your computer, click the **Transfer** tab.
3. Double-click the **Songs** folder in the left pane.
4. Select all the songs you wish to download to your phone and then drag them to the gray **Music Transfer List** section at the bottom of the window.
5. Once you have all the songs you wish to transfer, click the **Transfer Now** button to begin copying the songs to your phone.
 - A red progress bar indicates the upload progress of each song to the phone.

WARNING

Do not disconnect phone while the transfer is in progress.

Note



A memory card is required to listen to any music stored or downloaded to the phone. The number of files you can store depends on the size and format options of the memory card.

6. Select **Done** to stop using the phone for Mass Storage and return to the Main LCD standby screen.

Multitasking Using Muziq

Your phone functions as a multitasking virtual machine (MVM), which allows you to keep one application active while using another. You can activate the Menu option and choose from a list of available applications which can be run in tandem with your music. (See "Changing the Multitasking Alert" on page 40.)

To multitask on your phone:

1. Play a music file from your local media library. (See "Playing Music on Your Phone" on page 190.)
2. Press  to exit the application without closing it.
 - If this key is pressed while the song is still playing, a pop-up menu will be displayed (see page 192).
3. Press  to launch a multitasking screen which provides you access to several applications:
 - **Application Manager** manages all currently active applications. With your music still playing, the Sprint Music Store entry appears in the list.


Press **Options** to access the following management options:

- ♦ **Bring to Foreground** reactivates the current application screen. For example, if your music is currently playing in the background, selecting this option activates the Music Player tab with the song displayed.
- ♦ **Exit Application** terminates the currently selected application and returns you to the Main LCD standby screen.
- ♦ **Launch New Application** allows you to launch an application from the My Contents listing.

- **Send Text Msg.** launches the Messaging application and allows you to send a new text message.



Note

If you wish to receive text messages without interrupting your music, your phone must be set to vibrate mode and the music must be playing in the background.

- **Web** launches the built-in Internet browser.
- **My Content** launches the My Content menu screen.
- **On Demand** launches the On Demand application.
- **Music** launches the music Player tab. This is similar to selecting **Music Library** from the Main LCD and pressing .
 - ♦ If you are currently playing a music file, selecting Music opens the Player tab with the current song properties displayed.

Receiving an Incoming Call While Playing Your Music

An incoming call causes the currently played music file to be paused while the phone call is active. Once the current call is ended, you can resume any paused applications.

1. Answer an incoming call by selecting **Answer**. (This deactivates the Main LCD and activates the Phone Display.)
2. When you are done with your call, press . The Phone Display then displays a popup message asking whether you would like to resume the paused application.
3. Use the navigation key to highlight **Yes** and press . (The phone then deactivates the Phone Display, switches over, and activates the Main LCD with the application now running.)

Sprint Voice Command

In This Section

- ◆ **Getting Started With Sprint Voice Command** (page 201)
 - ◆ **Creating Your Own Address Book** (page 202)
 - ◆ **Making a Call With Sprint Voice Command** (page 203)
 - ◆ **Accessing Information** (page 204)
-

With Sprint Voice Command, reaching your friends, family, and coworkers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint Voice Command.

This section outlines the Sprint Voice Command service.




Getting Started With Sprint Voice Command

With Sprint Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book – even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your phone, you won't lose your contacts or address book.

It's Easy to Get Started

There are two easy ways to sign up for Sprint Voice Command:





- ▶ Sign up when you purchase and activate your phone.
- ▶ Just dial    to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint Voice Command.

Creating Your Own Address Book



You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2,500 phone numbers, and with the advanced technology of Sprint Voice Command, you can have instant access to all of them.

There are two ways to update your address book:

- Use Voice Recordings.** Dial   and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice-recorded names at once.
- Call Directory Assistance.** You can have Directory Assistance look up phone numbers for you and automatically add them to your address book. Dial   and say "Call operator," and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

Making a Call With Sprint Voice Command

To make a call with Sprint Voice Command:

1. Dial   and you'll hear the "Ready" prompt.
2. After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
3. Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.



Tip

Keep in mind that Sprint Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint Voice Command, including a list of recognized commands and an interactive tutorial, visit www.talk.sprintpcs.com.

Accessing Information Using Sprint Voice Command

To access information using Sprint Voice Command:

1. Dial  .
2. Say “Call the Web” and choose from a listing of information categories like news, weather, and sports.
– or –
Simply say “Call news room,” “Call the weather,” “Call Sports Central,” etc.

Section 3

Safety and Warranty Information



Important Safety Information

In This Section

- ◆ **General Precautions** (page 207)
 - ◆ **Maintaining Safe Use of and Access to Your Phone** (page 207)
 - ◆ **Using Your Phone With a Hearing Aid Device** (page 210)
 - ◆ **Caring for the Battery** (page 211)
 - ◆ **Radio Frequency (RF) Energy** (page 213)
 - ◆ **Owner's Record** (page 215)
 - ◆ **Phone Guide Proprietary Notice** (page 215)
-

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note:

For the best care of your phone, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip:

Purchase an optional hands-free accessory at your local Sprint Store, or call your cable provider.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note:

Always turn off the phone in healthcare facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note:

Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Pivot invoice.

Using Your Phone With a Hearing Aid Device

Your Sprint Nextel phone has been tested for hearing aid device compatibility. When some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label located on the box.

Your Muziq™ by LG has an M4 rating and T4 rating.

These ratings are not guarantees. Results will vary depending on the level of immunity of your hearing device and degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

The more immune your hearing aid device is, the less likely you are to experience interference noise from your wireless phone. Hearing aid devices should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers best use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "best use." This is synonymous for T ratings.

Sprint Nextel further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. With the Sprint 30-day Risk-Free Guarantee, you may return the phone within 30 days of purchase for a full refund.

Getting the Best Hearing Device Experience With Your Phone

One way to minimize interference is to set the phone's Display and Keypad backlight settings to ensure the minimum time interval.

To ensure the minimum interference for your Main Display's backlight, follow these steps:

1. Select **Menu > Settings > Display > Main Screen > Backlight**.
2. Scroll and select the minimum time interval setting (8 seconds).

To ensure the minimum interference for the Keypad backlight, follow these steps:

1. Select **Menu > Settings > Display > Keypad Light**.
2. Scroll and select the minimum time interval setting (8 seconds).

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Pivot phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone.

Use only Sprint-approved or manufacturer-approved batteries and accessories

Buying the right batteries and accessories is the best way to ensure they're genuine and safe.

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Polymer Batteries

Do not handle a damaged or leaking Lithium Polymer battery as you can be burned.

For safe disposal options of your Lithium Polymer batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Muziq™ are:

CDMA mode (Part 22):

Head: 0.549 W/kg; Body-worn: 0.603 W/kg

PCS mode (Part 24):

Head: 1.22 W/kg; Body-worn: 0.507 W/kg

FCC Radiofrequency Emission

This phone meets the FCC Radiofrequency Emission Guidelines.

FCC ID number: BEJLX570. More information on the phone's SAR can be found from the following FCC Web site: <http://www.fcc.gov/oet/fccid>.

Owner's Record

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Muziq™ by LG®

Serial No.:

Phone Guide Proprietary Notice

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Warranty

In This Section

- ◆ **Manufacturer's Warranty** (page 217)
-

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please see the *Getting Started with Pivot* guide that came with your phone, or contact your cable provider.

Manufacturer's Warranty

1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.
- (2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.
- (3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.
- (4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
- (5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.
- (6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

2. WHAT THIS WARRANTY DOES NOT COVER:

- (1) Defects or damage resulting from use of the product in other than its normal and customary manner.
- (2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.

- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.
- (5) Products which have had the serial number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including but not limited to any implied warranty of marketability merchantability or fitness for a particular use.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).

3. WHAT LG WILL DO:

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

4. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

5. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call the following telephone number from anywhere in the continental United States:

LG Electronics Service
201 James Record Road
Huntsville, AL 35824

Tel. 1-800-793-8896 Email: <http://us.lgservice.com>

Please call or write for the location of the LGE authorized service center nearest you and the procedures for obtaining warranty claims.

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